



QNET

BUSINESS PLANNER





WELCOME TO ONE OF ASIA'S LEADING DIRECT SELLING COMPANIES

www.qnet.net

Congratulations! You have joined QNET's global village of entrepreneurs and shoppers; a universal community made up of a network of people just like you, sharing a common drive to get MORE out of life. Through a choice to improve your life on two fronts – with the use of life-enhancing QNET products and through building your own borderless QNET business – we welcome you to a life of unlimited opportunity!

We look forward to working together as you begin your rewarding QNET business!



Arabic: www.qnet.net/ar

Azeri: www.qnet.net/az

(Traditional) Chinese: www.qnet.net/zh

French: www.qnet.net/fr

(Bahasa) Indonesia: www.qnet.net/id

Persian: www.qnet.net/fa

Portuguese: www.qnet.net/pt

Russian: www.qnet.net/ru

Spanish: www.qnet.net/es

Official QNET Blogs

www.qnet.net/blog

www.qnet.net/FanHQ

Social Media

www.qnet.net/facebook

www.qnet.net/twitter

www.qnet.net/youtube

www.qnet.net/flickr

www.qnet.net/slideshare

www.qnet.net/googleplus

www.qnet.net/pinterest

Social Customer Support

www.getsatisfaction.com/qnet

QNET Apps

QNET Tools

QNET Mobile

Qashout

QNET

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A SPECIAL WELCOME

FROM THE EXECUTIVE CHAIRPERSON
& THE MANAGING DIRECTOR

You've made a great decision to start your QNET business, partnering with us to transform lives, beginning with your own. You are joining a global family of Independent Representatives (IRs) who earn in many ways as they build their QNET businesses. Many refer a few friends and earn extra income to help pay for family expenses. Others build a part-time or full-time QNET business, adding substantial amounts to their monthly household incomes. These IRs often use this income to get out of debt, create more time freedom, or to secure their retirement. All enjoy the QNET way of living, enjoying amazing product benefits and sharing with others. Along the way, everyone seems to discover that by serving others, they make their homes and communities better and stronger. As a growing universal community, our combined efforts truly make a difference.

All the information you need to begin building your QNET business is here in an easy-to-follow format. The information in this guide, together with online training and the coaching you will receive from the person who introduced you to QNET, can help you get off to a quick and successful start. All you have to bring is your time, effort and willingness to learn.

We look forward to working together as you begin your QNET journey.

Donna Imson
Executive Chairperson





JR Mayer
Managing Director

UNIVERSAL COMMUNITY UNLIMITED OPPORTUNITY

QNET is one of Asia's largest and fastest-growing online shopping and business community... and ever since 1998, we've been home to a new breed of healthy, happy and successful people of all ages, races, gender and socio-economic status.

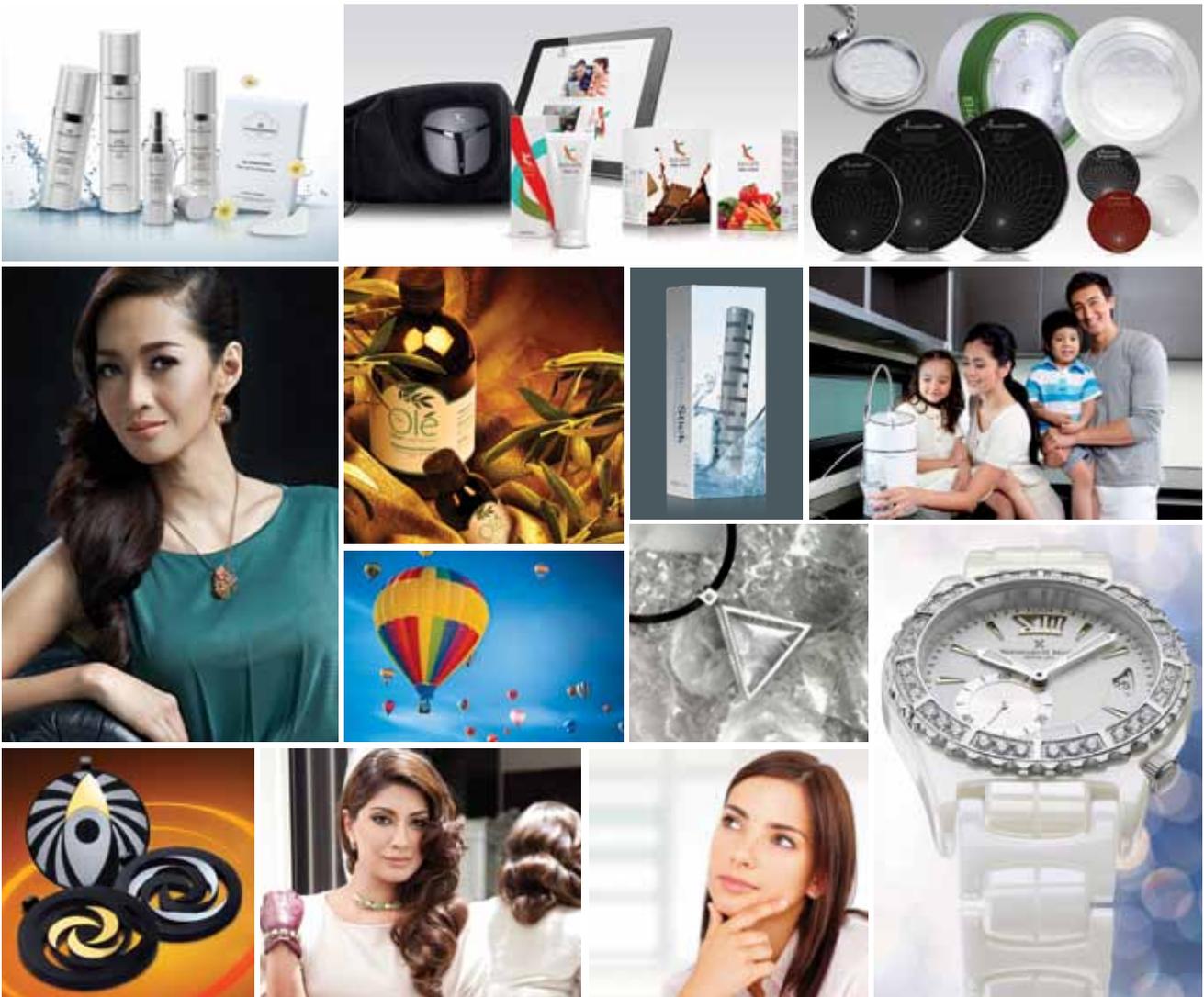
As an established, dynamic direct selling company, we provide the framework and tools that allow our members to actively raise their quality of life through value-added lifestyle products and through our network marketing business opportunity and attractive Compensation Plan.

How? We offer the best products in the right business. At our core is an advanced, proprietary eCommerce platform, powering the QNET eStore for shoppers, and the QNET Virtual Office for business builders. We offer a fully supported entrepreneurial opportunity to promote the QNET business and product portfolio to others. With or without availing of the business opportunity, QNET retails a variety of products that enhance the everyday lives of our customers around the world.



QNET IS CHOICE

THE QNET BRAND IS ALL ABOUT UNLIMITED CHOICE



The QNET product portfolio features a diverse and wide selection of strong and innovative products designed to enhance every aspect of daily living.

This evolving product portfolio is combined with a business opportunity that allows you the choice of running your own business – without the need for large start-up costs, stock control and inventory, large overheads and other early hurdles in an entrepreneur's path to success. Whether a full-time or part-time business, the choice is yours! And the diversity of the product portfolio allows for your tailored choice of product selection depending on your particular market needs and wants.

This unique duality creates the QNET community in which members enjoy true freedom of choice as to how they live their life.

GLOBAL REACH. LOCAL PRESENCE.



QNET products are enjoyed by millions of satisfied customers and Independent Representatives (IRs) in more than 100 countries.

With headquarters in Hong Kong, QNET is represented by more than 25 worldwide offices and agencies, and more than 50 stockists, while also supporting localised companies and/or franchised companies around the world.

QNET's focus on local service with a globalised business strategy strikes the balance between being a true online global community, while maintaining a personal touch and local, on-the-ground understanding. It also ensures product delivery and tailored, personalised service as core competencies that draw from our borderless eCommerce network.

QNET supports the global force of IRs with professional trainers that are on constant tour to facilitate product training, networking seminars, business skills training and other events and exhibitions around the world. QNET is committed to your success.



AT YOUR SERVICE



The QNET Global Support Centre (GSC) is an accredited world-class contact centre, recognised by a prestigious membership with the Customer Relationship Management & Contact Centre Association (Malaysia), the Asia Pacific Customer Service Consortium, and an official Platinum Membership with the Contact Center World Association, through which it also holds the Certificate for Best Practices and Customer Relationship Excellence Awards.

As well as worldwide representative offices and agencies for one-on-one support, the QNET GSC also operates a technologically advanced 24/7 multilingual contact centre, available worldwide in 25 languages: Arabic, Bambara, Bashkir, Bobo, Cantonese, Cheshen, English, French, Gurunci, Hausa, Hindi, (Bahasa) Indonesia, Kazakh, Kyrgyz, Malayalam, Mandarin, (Bahasa) Melayu, Persian, Punjabi, Russian, Somali, Tamil, Tatar, Turkish and Urdu, with more being added all the time.

Call or email the QNET Global Support Centre from anywhere, anytime:

+603 7949 8288 (All languages)
global.support@qnet.net

Or join the social support revolution and get your queries answered by a community of QNET IRs and employees on our social customer support platform:

www.getsatisfaction.com/net



Asia Pacific
Customer
Service
Consortium



CONTACT
CENTER
SMALL
INTERNAL



CONTACT
CENTER
SMALL



QNET

HONOUR ROLL

INDUSTRY MEMBERSHIPS

- Asia Pacific Customer Service Consortium (APCSC) (QNET Global Support Centre)
- Direct Selling Association Malaysia (DSAM)
- Direct Selling Association Singapore (DSAS)
- Direct Selling Association Philippines (DSAP)
- Malaysian Direct Distributor Association (MDDA)
- Business Ethics Institute of Malaysia (BEIM)
- Hong Kong Health Food Association (HKHFA)
- Health Supplements Industry Association of Singapore (HSIAS)
- Contact Centre World Platinum Member (QNET Global Support Centre)
- Customer Relationship Management & Contact Centre Association (Malaysia) (QNET Global Support Centre)



CORPORATE RECOGNITION

- APAC Contact Center World – Gold Winner, Best Small Contact Centre (2013)
- Contact Center World – Gold Winner, Best Small Contact Centre (In-house) (2012)
- Contact Center World – Gold Winner, Best Customer Service Executive (2012)
- Asia Pacific Customer Service Consortium – Global Support Services of the Year (Direct Marketing) (2012)
- Asia Pacific Customer Service Consortium – Integrated Support Team of the Year (Direct Marketing) (2012)
- Asia Pacific Customer Service Consortium – Best Use of Knowledge Management of the Year (Direct Marketing) (2012)
- Asia Pacific Customer Service Consortium – Contact Centre of the Year (Merit) (2012)
- The Internet Show eCommerce Website Awards – Finalist (2011)
- *Obtainer Worldwide* Direct Selling Awards – Best Trainer (2011)
- *Obtainer Worldwide* Direct Selling Awards – Best Team (2011)
- Networking Times Master Networker (2011)
- Contact Center World – Certificate in Best Practices (2011)
- *Obtainer Worldwide* Direct Selling Awards – Brand Marketing (2010)
- Recognition as one of the leading direct selling companies in Indonesia, by *DUIT!* entrepreneur magazine (2010)
- CaseTrust (Storefront) accreditation for Good Business Practices (2009)
- Caring Company Award by Hong Kong Council of Social Service (2007-12)



INDUSTRY & PROFESSIONAL EVENTS

- Independent Entrepreneurs Cyber Convention (IECC) – Keynote Speaker (QNET Executive Chairperson)
- Asia eCommerce Conference – Keynote Speaker (Chief Operating Officer)
- The Internet Show – Sponsor; Keynote Speaker (Chief Operating Officer)
- Consumer Association of Singapore Event (CASE) – Sponsor
- Network Marketing Mastermind Event, U.S.A. – Keynote Speaker (Executive Chairperson)
- Elite Network Marketing Conference (ENMC) – Sponsor; Keynote Speaker (Executive Chairperson)
- Network Marketing Conference – Keynote Speaker (Executive Chairperson)
- Asian Bloggers & Social Media Conference – Official eCommerce Partner
- Dubai Direct Selling Festival – Participant
- World Federation of Direct Selling Associations (WFDSA) World Conference – Participant
- Google Atmosphere Conference, U.S.A. – Participant
- Contact Center World Best Practices Conference, U.S.A. – Participant

LOGISTICS & IT INFRASTRUCTURE

- VeriSign SSL & ESSL Security protocols
- Akamai Content Delivery Network (CDN)
- CyberTrust Security accreditation
- Mobile apps, platforms & mCommerce
- 2FA security employed
- Logistics hubs with advanced computerised Warehouse Management Systems (WMS) in Hong Kong, Malaysia and the UAE



BUILDING A GLOBAL BRAND

Sports and network marketing draw the ultimate parallels, from the excitement and heights of success, to the passion and commitment needed to excel. In each, a simple formula prevails: Dream. Perform. Achieve.

By drawing on these similarities, the QNET brand is exposed to billions of people each year via sponsorship of sports, resulting in coverage and advertising on prominent TV channels such as ESPN STAR Sports, BBC, SKY, CNBC, CNN, MBC, Al Jazeera, and others, in both English and Arabic-speaking markets. QNET is also regularly seen at exhibitions at local and international sporting events, including the famous Wembley Football Stadium. As a result, when you represent QNET, you are instantly recognised and respected as a member of an influential and powerful organisation that is here to last.



QNET is the only direct selling company in the world that is represented in the elite and technical sport of Formula 1 racing, through our partnership with the Marussia F1 Team (formerly Marussia Virgin Racing). This alignment has helped many curious prospects become strong customers and energetic business builders, in turn helping QNET become a household name in every circle around the globe.

Current Sports Sponsorships

- Official Direct Selling Partner of the Marussia F1 Team in the Formula 1™ World Championship (2011-2013)
- Senior Rugby Platinum Sponsor of the Hong Kong Football Club (HKFC) Rugby Section (2012-2014)

Previous Sports Sponsorships

- Senior Rugby Gold Sponsor of the Hong Kong Football Club (HKFC) Rugby Section (2010-2012)
- Official Direct Selling Partner of the Muharraq Basketball Club in Bahrain (2010-2011)
- Yonex-Sunrise Open Badminton Super Series (2009)
- Team Meritus – Formula V6 Series (2006)
- ‘Samba in Switzerland’ training camp for Brazil National Football Team, ahead of the FIFA World Cup™ (2006)
- Official Direct Selling Partner of the Malaysian Hockey Federation (MHF) (2011-2012)
- Official Direct Selling Supporter of the Asian Football Confederation (AFC) Champions League (ACL) (2009-2012)
- Spanish Skud 18 Paralympic Sailing Team (2012)

QNET PRODUCT AMBASSADOR



Umayal

“The Sylvan necklace matches my Asian look wonderfully! I must say the design of the whole collection is fabulous and very unique. I really like it.”

Irene Steffen

Mrs Asia International 2013

Joining the long list of credible personalities that have endorsed QNET products is Mrs Irene Steffen, winner of the Mrs Singapore and Mrs Asia International competitions held in the early months of 2013. As Umayal Collection's product ambassador, Irene will surely put this unique, exquisite jewellery collection in the spotlight. Gracefully displaying the products in social happenings and other events, Mrs Asia International admits that Umayal Collection is an eye-catcher, thoroughly complimented by everyone for its distinctive elegance.

OUR SOCIAL RESPONSIBILITY

At the heart of QNET lies a strong purpose. Anyone who has been a part of the company, either as an employee or an Independent Representative, knows that the common philosophy that brings together people from all over the world is RYTHM – Raise Yourself To Help Mankind.

Our founders have always advocated the need to work for a common purpose beyond money. They believe that money is primarily a tool that must be used to raise peoples' lives, to touch someone's heart and make a lasting impact.

And it is this ideal that has been the lifeblood of the RYTHM Foundation and its Malaysian chapter, the Vijayaratnam Foundation.



We call RYTHM Foundation our corporate heartbeat and it serves as a constant reminder of our purpose. The Foundation's projects are anchored on its four pillars;

- Fostering Education
- Community Development
- Preservation of the Environment
- Promotion of arts & culture

QNET works closely with RYTHM Foundation on a number of projects in developing countries under the umbrella of the QNET Pays Forward initiative. The Foundation also facilitates various initiatives for the employees of QNET to give back to the community.

www.rythmfoundation.org



In Malaysia, where QNET's operational headquarters are based, our employees and Independent Representatives (IRs) are deeply involved with the local community through projects initiated by the Vijayaratnam Foundation. Footprints, a mentoring program that pairs our employees and IRs with children from underprivileged backgrounds and orphanages has been running successfully for three years.

Taarana, a school for children with learning disabilities established by the Foundation in Malaysia, is the only one of its kind offering a bouquet of courses for children with different types of development delay disorders. Employees and IRs of QNET have contributed generously to Taarana, a school that continues to evolve and provide more specialised services to such children marginalised by society.

In March 2013, QNET-sponsored Marussia F1 Team drivers Max Chilton and Jules Bianchi surprised the children of the Taarana School with a visit in which they even agreed to race remote-controlled cars, for the excitement of the children.



QNET | PAYS FORWARD

QNET IRs around the world believe in serving the communities in which they live. Many of them have risen against all odds to make a better life for themselves and their families and want to help make a difference in their communities. The QNET Pays Forward programme, administered by the RYTHM Foundation, helps initiate and also support on-going community development projects.

Some key **QNET Pays Forward** Initiatives & Partnerships:

The Pitch!, a contest launched in 2012, called for IRs to pitch ideas that would make a difference in their communities and win a grant of USD 10,000 for the chosen projects. Winning projects were chosen from Uganda, Egypt and India.

- Uganda – *Shiri Skills With A Mission*, a programme to provide vocational training in bike mechanics, sports, and other skills to underprivileged children.
- Egypt – Support for *Resala Organization Centre for Teaching and Qualifying Mentally Handicapped*, a school focussed on providing education and skills for disabled children in Cairo.
- India – Support for *Li'll Hearts Educational Society Learning Centre* to build 6 to 8 new classrooms, a new computer lab, and upgrade library facilities for the students who come to study from nearby slum areas.

Other Initiatives:

- Partnered with *Avalokitesvara Trust* to set up 14 *RYTHM Libraries* in the remote regions for Ladakh in India, for children with no access to proper education facilities
- Support for *Akshaya Trust* in Madurai, India started by CNN Hero Narayanan Krishnan to feed and shelter the homeless
- *Charity Walk* in benefit of the *Ocean Road Cancer Institute (ORCI)* in Tanzania
- *The Home for the Blind with Multiple Disabilities* under the royal patronage of His Majesty the King of Thailand
- Support for the *Rashid Centre* for children with disabilities in the UAE
- Sponsored the *Mater Heart* run for raising funds for children suffering from rheumatic heart disease in Kenya
- Supported the *My Heart Astana* marathon in Kazakhstan to recognise the anniversary of 15th anniversary of Astana city.
- *Footprints* programme in Malaysia, Singapore and Hong Kong to mentor children from underprivileged backgrounds
- Ramadan food bags to the poor and homeless in Egypt during the holy month of Ramadan
- Support to *Taarana* school for Children with special needs in Malaysia
- Donated mini van to *Osh House of Babies* for children born with disabilities in Kyrgystan
- Sponsored a concert by children with special needs in Almaty, Kazakhstan
- Support for the *United Nations World Food Programme*
- Support for the *Children's Cancer Hospital Egypt 57357*, a hospital for children with cancer in Egypt and Africa, that provides free cancer treatment and medical support
- Donated a bus to regional *Special Boarding School for Hearing Impaired Children* in Taldykorgan, in the Almaty region of Kazakhstan
- Support towards rehabilitation and disaster relief for victims of Typhoon Ondoy (Philippines), Padang Earthquake (Indonesia), Monsoon Flooding (Pakistan), Tsunami (Southeast Asia)





Touching a Billion Hearts



TOUCHING A BILLION HEARTS

QNET is built on family values. We believe that it is possible to make a difference in the world. The trick is, it has to come from the heart. If our actions are not truthful, it is impossible to ignite change. Therefore, our mission has always been 'Raise Yourself To Help Mankind' (RYTHM) for, if we do not raise ourselves first, we will never be the change we want to see in the world.

That's where every IR's journey begins: by learning to raise him/herself first – raise from poverty, from negativity, from self-doubt, from laziness. Once IRs become better, stronger, freer, they can help their friends, family, neighbours and even strangers to do the same, partaking in a chain heart-felt intervention that can, eventually, change Mankind.

*"Transform yourself so you can help transform others.
Dream bigger so others can dream again.
Achieve more so others can be inspired to do the same.
Find a problem to solve for someone else, apart from yours.
Love yourself more so you can love others more."*

Donna Imson
QNET Executive Chairperson
RYTHM Foundation Trustee

MAKING A DIFFERENCE

Vegetarianism is not a food choice nor is it a lifestyle statement or even a health preference; it is our company statement that life is sacred.

QNET practises and promotes vegetarianism as a means of raising awareness about global warming; animal cruelty; the impact of meat production on the environment; water and energy conservation; health concerns; and the widespread advantages to a vegetarian diet. We believe that a vegetarian diet greatly limits the ecological footprint of humans and helps ensure environmental stability.

In line with this principle, QNET opts to serve only vegetarian meals at all corporate and network events and functions. You can show you are MAD by adopting a vegetarian lifestyle.



Some of the signature dishes, from the award-winning uniquely vegetarian restaurant, Amala – part of Prana Resorts & Spa.

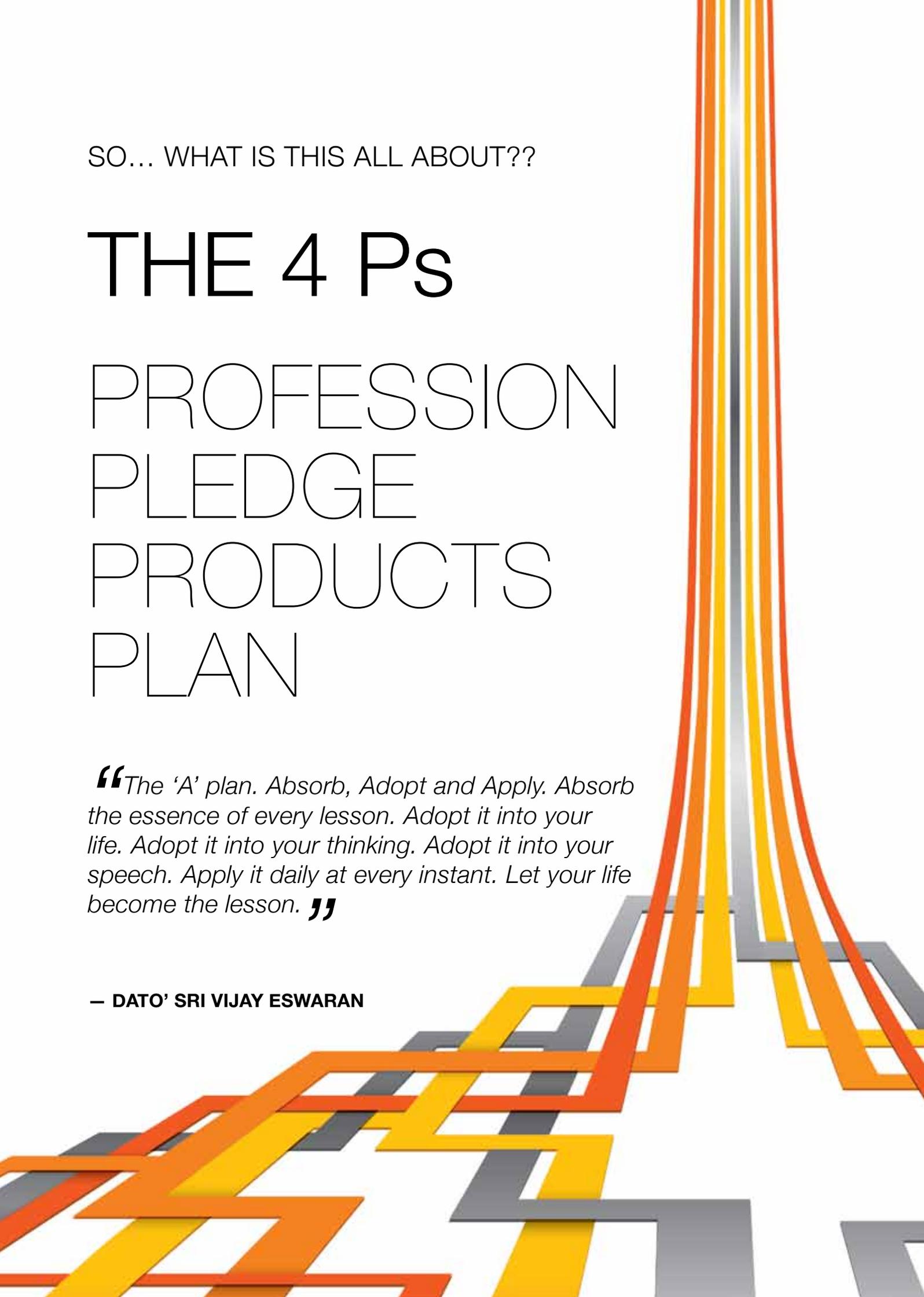
SO... WHAT IS THIS ALL ABOUT??

THE 4 Ps

PROFESSION
PLEDGE
PRODUCTS
PLAN

“The ‘A’ plan. Absorb, Adopt and Apply. Absorb the essence of every lesson. Adopt it into your life. Adopt it into your thinking. Adopt it into your speech. Apply it daily at every instant. Let your life become the lesson. ”

– DATO’ SRI VIJAY ESWARAN



THE 4 Ps PROFESSION



WHAT IS DIRECT SELLING?

Direct selling is the perfect sales model, moving products and services directly to consumers through independent reps who earn based on merit! Direct selling is an established yet ever-growing industry that provides companies with a direct point-of-sale and distribution channel for products and services, away from a physical retail location and without the traditional intermediaries.

WHAT IS NETWORK MARKETING?

The multibillion-dollar direct selling industry has created the thriving and resilient profession of network marketing, allowing individuals and businesses to work together and connect on a one-on-one basis – be it in person, online, by phone, or through catalogue sales. This ‘connection’ to customers is achieved through independent distributors or networkers. At QNET, we call them Independent Representatives (IRs).

HOW DOES IT WORK?

QNET offers a carefully developed range of exclusive and reliable products that are sold online around the world using a unique, proven and repeatable Compensation Plan. The Plan pays commissions and incentives to IRs for the referral and promotion of the company’s products.

Our customers range from:

1. Retail Customers, who regularly purchase our products without opting to explore the business-side of direct selling.
2. Potential Distributors, who purchase products as well as avail themselves of the business opportunity.
3. Existing IRs, who also enjoy the exclusive benefits of QNET products themselves in addition to building thriving QNET businesses.

WHY IS THIS 'THE BUSINESS OF THE WORLD'?

Direct selling has existed from the beginning of time, when merchants, traders and caravans journeyed the globe to trade their goods and fill the needs of customers. The travelling merchant was cited in mythology as a notable direct seller.

In modern times, direct selling emerged in the 18th and 19th centuries as peddlers began using more established transportation routes and ultimately the person-to-person and small group selling methods. Today, direct selling moves more than USD 130 billion annually in goods and services sold by a powerful, collective sales force of almost 90 million direct selling professionals. Many of those are QNET IRs!

Throughout its long history, network marketing has proven itself time and time again as a resilient, reliable profession, particularly in times of economic difficulty. In fact, the direct selling industry not only survived, but has thrived throughout the past two major economic recessions.

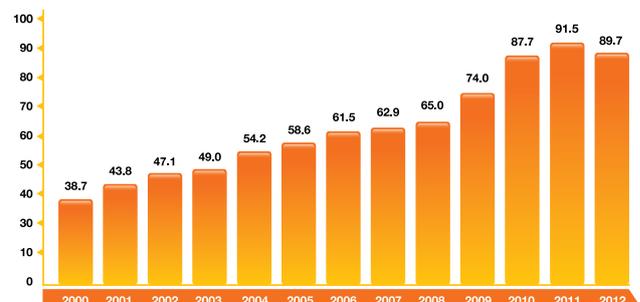
In emerging markets, direct sales companies and distributors benefit from strong market growth and low entry barriers, combined with attractive earning opportunities. Any region that experiences active direct selling can also benefit from skill development and increased self-sufficiency of its people.

In more mature markets, direct selling creates a truly unique distribution method that fosters community interaction while bringing additional income, personal growth, and peer recognition to distributors.

Worldwide Sales in Billions of U.S. Dollars



Worldwide Sales Force in Millions of People



Global Sales and Direct Selling Community – 2012. Published 24 March 2013. Latest figure from World Federation of Direct Selling Associations. www.wfdsa.org

IS NETWORK MARKETING FOR ME?

It is said that the most successful people in the world are those who have a dream – be it financial, personal, or otherwise – and who are willing to invest time and effort in achieving that dream.

If you have a dream to do more... QNET is for you.

QNET provides the framework within which anyone – given time and effort – can achieve their dreams and be successful. The network marketing profession is a very real and very viable option for people of all ages and genders and from all income and education levels.

There are no special qualifications needed to become a distributor, since we provide the training to develop the needed business skills and product knowledge. You provide the ambition, vision, and personal commitment, and we provide you with the products, technology, financial backing and training to succeed. Proper on-going training is an integral part of the QNET business opportunity.

IS QNET MY OWN BUSINESS?

Yes it is!

With QNET, you are in business for yourself, but not by yourself. You have your OWN part-time or full-time business... it's up to you.

But no, it is not like any other self-start business!

What makes QNET so different? You are able to focus on promoting QNET products, growing your business, and enjoying your life... while we do the rest.

No more guesswork

YOU set your own work hours, level of commitment, priorities and goals. WE take care of the guesswork:

- Your business plan has been proven long before you even commenced business
- Your business plan has been designed for duplication, making its success transferrable and duplicable
- You will always be on top-of-your-game with up-to-date business tools and regular training events
- You learn from the experiences of others, with mentors and Uplines to guide and support you
- You are backed by an established multinational company

Low risk

Unlike traditional retail businesses, to get started in your QNET business, you DON'T need:

- Major investment in inventory or handling of stock
- Expensive office space or shop fronts
- Frighteningly high start-up costs
- Huge overheads
- Prior experience in running a business

Don't sweat the big stuff

With QNET, you don't have to worry about some of the timely and costly aspects of running your own business. Why not? Because that's what we do for you!

- Product research and development
- Packaging, marketing, branding, advertising of products
- Product shipment and delivery
- Strong compensation and incentives
- Developing and evolving business plans and market strategies
- Training and skill development
- Employee wages and benefits



BUT I ALREADY HAVE A JOB...

For most, QNET is an ideal part-time job. Whether you spend a few hours a week or as many as 20 to 30 hours weekly, the dollar-per-hour earnings can be remarkable.

With your commitment of part-time hours each week, network marketing can provide:

- A secondary income to supplement your regular salary or wages
- A new social avenue to meet people
- A fantastic environment for personal growth and development
- Income to cover your own purchases of QNET products, plus to give you extra commission!

Even more, as a QNET IR, you also have the very attainable potential of 'going full-time' with QNET, meaning:

- The business can become your sole work commitment
- You can earn both active and residual income
- The business can provide for your 'today' as well as your 'tomorrow'
- You can be your own boss
- Resign from a job you don't enjoy
- Reach your goals on your own terms
- Enjoy financial security

Whether full-time or as something on the side, QNET can yield life-long results, provide a platform for personal growth, and give you and your family true choice in life.

OH! SO CAN I QUIT MY JOB TODAY?

WILL I GET-RICH-QUICK?

No!

QNET provides a business opportunity... and as with any opportunity, success is gauged by what you DO with the opportunity. The QNET business is not for those looking for an easy way out and it is not a 'get-rich-quick scheme'. Like those who have already achieved success with QNET, you must:

- Work smart
- Think smart
- Stay committed and be prepared for initial challenges
- Ignore instant gratification for larger, more long-term rewards and a sustainable future
- Carefully follow the business plan and consult your Upline often for guidance
- Commit to learning and applying the success principles and specific skills that get results
- Set short-, medium-, and long-term goals... And be prepared to eagerly and diligently achieve them!

As a QNET IR, you must be professional in building your business and be dedicated to closely following the established and proven business plan. For everything else, QNET equips you with everything you need to succeed in this profession and to make the MOST of YOUR unlimited opportunity with QNET.



THE 4 Ps PRODUCTS

THE BEST PRODUCTS IN THE RIGHT BUSINESS

The success of a direct selling company is not all about its business plan. Success is in its people and its products. QNET offers a wide range of exclusive lifestyle and wellness products that have proven their appeal to people around the world.

We work closely with top researchers, scientists, product developers, suppliers, marketing experts and manufacturing facilities in each field, allowing us to identify precisely what people want and to ensure independent and strict in-house standards are maintained.

This quality control also allows us to adhere to our core product philosophy: all QNET products are LIFE-ENHANCING, with a focus on innovation, uniqueness, exclusivity to our customers, and the highest quality.

From personal care, nutrition, cosmetics, body and water energisers to home care, jewellery, watches and holiday packages, QNET ensures amazing variety, thoroughly researched products and exclusive premium brands.

YOUR CHOICE. YOUR CONVENIENCE.

The diversity of the QNET product range offers you the very unique potential to tailor your own product portfolio to specialise in just one or two product lines, or dabble in the promotion of the entire range!

We offer more than 100 products in specialised product categories, giving YOU the CHOICE of just the right products and product mixes that meet the needs of your market and organisation.

Your eStore is your supermarket of everyday items; your survival kit of nutritional supplements and wellness products; your high-end department store of exquisite luxury watches and jewellery; your travel agent of worldwide vacations at the most competitive prices around!

And each and every one of your shopping essentials represents an unlimited business opportunity as well as your chance to get more out of your life!

With three eStores, you choose the way you shop. Whether you are looking to Qualify, Repeat or Redeem, the choice is yours.

CHOOSE THE WAY YOU SHOP!

CHOOSE YOUR PRODUCTS TO MATCH YOUR

LIFESTYLE
BUSINESS
CUSTOMERS
MARKET
NEEDS
WANTS
MOOD



QNET PRODUCTS

ENERGY

Body & Water Energisers

Amezcuca's Harmonised Energy product line is designed to balance and increase your harmony and energy levels. Its revolutionary wellness products are vital to those who seek a holistic and healthy lifestyle.

www.amezcua.com



Energised Titanium Sports Performance Products

Veloci-Ti is the range of energised titanium sports performance products that are designed for high-level athletes and active sportspeople, to assist performance energy and help achieve a natural best in any sport. Manufactured in Germany and energised through Information Energy Imprinting (IEI) Technology in Austria, Veloci-Ti products are made from light, strong, and durable titanium to withstand the vigorous conditions an athlete experiences.

www.veloci-ti.com



EDUCATION

Online Education

The Swiss eLearning Institute is an easy-to-use online educational platform, providing flexible learning courses that teach valuable skills, vital for everyday life and business. Powered by Switzerland's leading global online business school, the Swiss eLearning Institute also offers an Online Library, a database of business texts compiled in the form of eBooks, videos, MP3's, MP4's and journals, for the modern entrepreneur.

www.swisselearninginstitute.com



Online Education

SMC University is an academic platform for higher education. SMC offers two main degrees, the Accelerated Bachelor of Business Administration (ABBA) and the Master of Business Administration (MBA). Graduates will be able to develop extensive knowledge in industry related fields and adapt them into practical application.



Wholesome University Degree

Quest International University Perak (QIUP) is a private and comprehensive research-led university. QIUP provides the highest facet of knowledge and learning environment, striving to inspire a knowledge-seeking mindset in all of the students and peers, as well as equipping them with the best skill set needed to succeed in their life goals.



WATCHES & JEWELLERY

Fine Silver Jewellery

Celebrating the beauty of Nature, the fine jewellery pieces in the Umayal Collection are artfully fashioned from silver and ornamented with delicate gemstones. Handmade with the utmost care by skilled craftsmen to ensure the uniqueness and quality of each piece, the Umayal Collection emulates nature at its best, appealing to strong, confident women who value individuality and elegance.

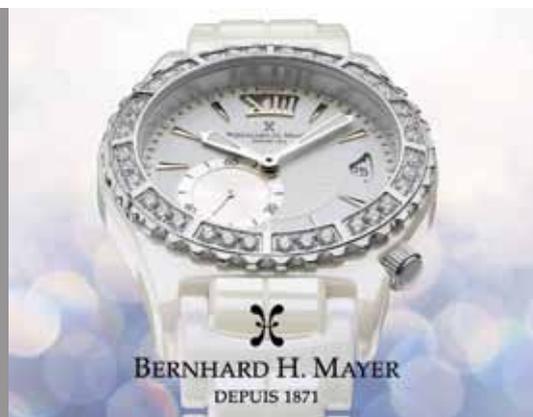
www.umayalcollection.com



Watches & Jewellery

With over a hundred years of knowledge and experience in the crafting and manufacturing of precious metals and gemstones, Bernhard H. Mayer® offers an exclusive variety of quality jewellery and Swiss-made watches ranging from classic to contemporary styles.

www.bhmayer.net



Natural Energy Jewellery

The Himalayan Crystal Collection™ is the first and only brand to capture the natural energy and pure beauty of Himalayan Crystals, believed to possess energy-conducting abilities. These masterfully crafted luxury jewellery creations can help optimise your body's energy equilibrium.

www.himalayancrystal.com



FASHION ACCESSORIES

Costume Jewellery

Enchanting yet inexpensive, this gorgeous range of costume jewellery uses the highest-quality Swarovski Crystals and brings a glistening statement of individuality to highlight absolutely any outfit with ease and flair.

www.avidivine.com



WEIGHT MANAGEMENT

Weight Management Solutions

Integrating the most cutting-edge science and technology, InShape offers you a complete weight-management package to suit your lifestyle. Items range from core and abdominal strengthening products and accessories, to delicious and nutritious food supplements and drinks, to in-depth digital courses aimed to turn you into a health and wellness guru. Take control of your health now!

www.inshapeprogram.com



COMMUNICATIONS

Communications Solutions

'ello' is a communications and collaboration solution that helps you and your business stay connected no matter where or when you are working. ello provides you with a rich collection of team collaboration tools, from cloud storage computing services to instant access to business emails, from instant calling and messaging to HD video conferencing and file sharing.

www.ello.net



NUTRITION

Olive Leaf Extract

Olé contains olive leaf extract that has five times more antioxidant power than Vitamin C. It is a natural defender of the immune system and can help maintain a normal and healthy cardiovascular system.

www.ole-leaf.com



Soluble Fibre

100% natural and organic, FibreFit can be easily added to your food to supplement your recommended daily fibre intake. It is also high in calcium and contains prebiotics for the growth and activity of beneficial bacteria within the intestinal flora.

www.fibrefit.net



Botanical Beverage Mix Swietenia macrophylla

Swietenia macrophylla is the most important ingredient in NutriSky®, which has beneficial effects due to saponins and flavonoids acting in synergy to promote your vitality and stamina. NutriSky® works to promote blood circulation to boost your vitality.

www.nutrisky.com



Building Blocks for Your Body

nutriplus™ is a tasteful drink that has a 100% vegetarian source of protein composed from a high quality soy protein isolate, allowing the body to function at its optimal form. Low in saturated fat and cholesterol, and high in phytochemicals, nutriplus™ helps the body to fight oxidative damage caused by free radicals, whilst maintaining lean muscle mass and healthy bones.

www.nutriplus.in



Natural Minerals From Sea Water

InOcean is a mineral complex designed to ensure the body's daily mineral needs are met. InOcean is 100% natural and made from concentrated sea water. InOcean contains 96 macro and trace minerals, derived by natural processes from the ocean. Available in a water soluble form that is easily absorbed by your body, just 1 teaspoon of InOcean diluted in your drinking water or any beverages can keep your mineral levels balanced, and your body protected.



The King of Citrus

Pomelin is a nutritional food supplement containing vitamin-rich pomelo and lemon extract that gives your body a completely natural boost and act as your everyday organic defence against bacterial, fungicidal, viral and parasitic infections. It naturally detoxifies your body while enhancing and supporting your immune system. Pomelo fruit is considered the king of the citrus family that is low in calories, rich in Vitamin C and E, as well as containing enzymes that help to break down proteins and fats.



HOME CARE

Keeping Water Safe and Well Balanced

HomePure product line is especially designed to keep your water safe, filtered and well-balanced. HomePure 7-Stage Water Filtration System with seven-filter media Ultrafiltration (UF) stages let you enjoy the fullest benefits of the safest and cleanest drinking water. HomePure's Alkaline Stick is another perfect addition in this product line that is specifically designed to balance the pH level of the water you consume. HomePure essential product line helps you maintain the highest levels of hygiene in your drinking water.



Breathe Healthy

AirPure air purifier lets you wake up every morning with a breath of fresh air! Modern cities expose us to an alarming range of pollutants; AirPure gives you the essential protection that you and your family need to improve breathing conditions, allowing you to live in a healthier environment. Using the latest in innovative technology, AirPure provides you with safer and cleaner air.

www.air-pure.net



Water From Air

WFA is a complete, chemical-free and automatic disinfection system that produces an air/ozone mixture that is automatically pumped into stored water to keep the water fresh and germ-free, preventing the build-up of bio-film just prior to water extraction. Eco-friendly, cost-effective and convenient, the WFA filter system provides the purest and most natural-tasting drinking water.

www.waterfromair.biz



PERSONAL CARE

Ultimate Anti-Ageing Skin Care

Absolutely paraben- and preservative-free, Physio Radiance is the only high-end, hypoallergenic, skin care range that helps your skin self-regulate, self-regenerate, and self-repair at a cellular level. By utilising the smallest antioxidant that penetrates multiple skin layers, its patented technology gives back the original characteristics of youthful skin cells that have been lost due to ageing.

www.physioradiance.com



SilverSol Technology® Products

BioSilver 22 Gel utilises SilverSol Technology®, a scientifically proven and exclusively patented technology with antibacterial properties for your sanitary and cleansing applications.

www.biosilver.info



Anti-Ageing Wellness Aid

From the kernels of the Argan nut, Argancare is a rare oil, often referred to as the 'Liquid Gold' of Morocco. Argan oil has one of the richest sources of naturally occurring Vitamin E, a powerful antioxidant that fights and neutralises free radical damage; reviving and restoring the skin's firmness and youth, and rejuvenating lustre and shine to your hair. Argancare is a leading anti-ageing and wellness aid to be enjoyed by the whole family.

www.argancare.in



Dental Solution

Brille is a revolutionary dental care solution for the whole family. Presenting four specialised toothpastes and three types of toothbrushes, Brille provides instant access to a complete dental health clinic all at-hand, right in your own bathroom! Enjoy the confidence of lasting freshness whilst receiving a complete dental care system from the start till the end of your day.



HOLIDAYS

Holiday Products

QVI Club offers a selection of vacation club memberships that provide our members with access to more than 2,000 hotels and resorts worldwide. QVI Club shows what vacation membership is all about – fun, flexibility and long-term value.

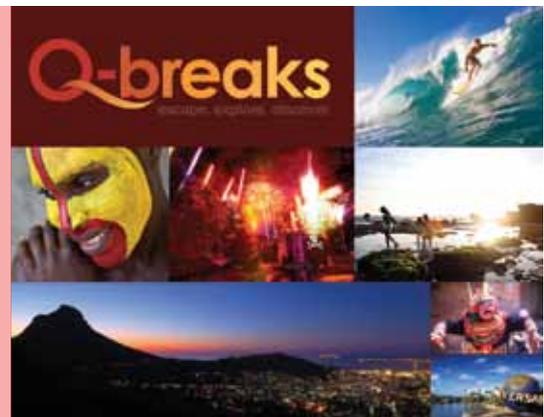
www.qviclub.com



Vacation Packages

Q-breaks is all about exciting experiential vacation packages, ranging from family fun to beach breaks, from romantic getaways to spa retreats, from familiar nearby destinations, to far-flung corners of the world. With a wide variety of packages, numerous resorts and affordable prices to suit your pocket, Q-breaks is going to change the way you holiday forever!

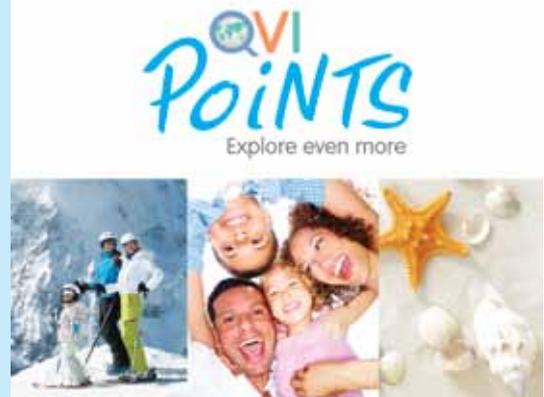
www.q-breaks.com



Holiday of Your Choice

QVI Points is an easy-to-use holiday redemption product that opens up a whole new world of travel, lifestyles and vacation options for you. It lets you customise your holiday yourself when you log on to our website – choose where and when you want to go, then redeem with pre-paid points and receive instant confirmations on your reservations.

www.qvipoints.com



QNET LIFE

Ultimate Marketing System

QNET Life Site is the ultimate sales and marketing tool for the professional IR. It is an automated system that will enable you to capture visitors' info, invite, follow-up, present, enrol, train, retain your contacts and prospects, and even sell products—24 hours a day, 7 days a week—even while you are away from the computer!

www.qnetlife.net



**Products are subject to the availability and applicable laws of the country in which they are to be marketed and sent.*

THE 4 Ps COMPENSATION PLAN



Because our universal community of customers and distributors are our most important asset, QNET offers QInfinite, the most dynamic and innovative compensation plan in the global direct selling profession. With 8 ways to earn and up to 50% of the sales paid out in commissions, QNET is a powerfully rewarding, unlimited opportunity!

QNET leverages today's most effective form of distribution – relationship marketing. With this person-to-person approach backed by a world-class eCommerce platform, you can share the borderless benefits of the QNET independent business opportunity with others in your neighbourhood, your country, or anywhere around the world... and be rewarded for doing so. Your income is based on your sales and the product sales of those in the organisation you help create.

QNET is the world's fastest-growing online shopping and business community. Representing the best lifestyle products in the right business, our world-class compensation plan is the heart of your QNET career as an Independent Representative (IR).

**BUILD A SOLID FOUNDATION FOR YOUR BUSINESS THROUGH
SALES OF QNET PRODUCTS & SERVICES.**

Q1 RETAIL PROFIT

Selling QNET products directly to your Retail Customers is the cornerstone of a solid foundation for your business.

When you refer a Retail Customer who purchases products from the Company, you receive the Retail Profit, which is the difference between your customer's Retail Price and your discounted price as an IR.

QNET



Q2 REPEAT SALES POINTS (RSP)

From every sale of a product from the QNET Repeat eStore to a Retail Customer or your Direct Referral, the Direct Referrer up to three (3) levels will earn the designated points, which can be converted into either cash or Business Volume (BV). Repeat Sales Points are automatically computed and you can easily manage them in your Virtual Office.

THE PATH TO IMMEDIATE CASH IS QNET EARLY PAY.

Q3 EARLY PAYOUT

The Early Payout applies only to the IR's Primary Tracking Centre (TC), Cycle 1, Step 1 and is paid according to the Commission Schedule. It's a powerful way to get fast cash!

THE KEY TO SUCCESS IS TO EARN POWERFUL STEP COMMISSION...

Q4 FIRST PURCHASE PROFIT

As a Referrer, you will receive the First Purchase Profit from the qualifying retail sales/purchases made by your new personally referred IR. The First Purchase Profit is the difference between the price of a new IR's first purchase (made at Retail Price) and your IR Discounted Price.

Q5 STEP COMMISSION

The Step Commission is another pillar of QNET's QInfinite Compensation Plan. As a new IR, your focus will be on developing a base of customers and on helping your Downline generate volume through sales.

The Step Commission is calculated from your placement tree, which has two legs. You will be compensated based on successfully building sales volume within the placement tree. Your Upline (or anyone else in the placement tree) may also place IRs in your placement tree. As your group begins to grow, you are entitled to receive weekly commissions based on volume generated on your lower-volume leg and the allowable commission amounts per Tracking Centre (TC) determined by your active rank.

...AND HELP OTHERS TO EARN IT BY
EXPANDING YOUR QNET ORGANISATION.

Q6 RANK ADVANCEMENT BONUS

For every Rank Advancement in the Step Commission, you can be rewarded with up to USD 60,300 per week! As you grow and advance in rank, the amount paid per step increases, the number of weekly steps allowed increases, and the maximised weekly payout can be achieved. It pays to grow!

ENJOY THE EXCITEMENT OF YEAR-ROUND REWARDS
AND TRAVEL INCENTIVES THAT RECOGNISE YOUR ACHIEVEMENTS.

Q7 YEAR-ROUND REWARDS

One of the most exciting ways to earn is with special cash and business incentives for you and your organisation, periodic discounts on best-selling products and more! Interesting and meaningful promotions spark growth, fuel volume, and capture the imaginations of QNET IRs within the QNET online shopping and business community.

Another exciting reward gives you access to some of QNET's most popular products without spending a cent! The QNET eVoucher is awarded every time you complete your Step Commission Cycle, allowing you to earn and accumulate eVoucher Points (EP) that are your currency for products in the QNET Redemption eStore. Here, your EP can be used to redeem big-ticket items!

There's always something fresh, new, and fun with Year-Round Rewards.

Q8 TRAVEL INCENTIVES

Life is to be enjoyed, and important milestones deserve to be recognised. To help you savour the journey, the rich experience of travel is the crown jewel in QInfinite, the enhanced QNET Compensation Plan. Enjoy some of the world's most exciting and exotic destinations with the QNET Annual Reward Trips. Either take some well-deserved time out, embark on an adventure, or use your trips as a business opportunity to grow your borderless organisation.

GETTING STARTED IS SIMPLE.

ENROL, QUALIFY, ACTIVATE,
AND MAXIMISE BY HELPING OTHERS
TO DO THE SAME IN YOUR
QNET ORGANISATION.

ENROL

Enrol online through www.qnet.net. Simply pay for your one-year IRship Package, which includes your online Business Planner and Product Portfolio consisting of an array of multimedia presentations, videos and brochures. You also receive annual access to your own proprietary Virtual Office where you can organise, manage and monitor your business; three innovative eStores for your product sales and purchases; and various new and exciting business, marketing and eCommerce tools to help you boost, promote, grow, utilise, capitalise and understand your QNET business!

Once you enrol, you will be granted three (3) Tracking Centres. These are the business centres that are the foundation of your placement tree.

QUALIFY

Qualify your Tracking Centres (TCs) 001,002 and 003 with 500 qualifying BV each by selling products to a Retail Customer or making a Personal Purchase.

ACTIVATE

To activate means a Qualified IR directly sponsors at least one (1) Qualified Direct Referral per side of any of his/her Tracking Centres. There are two (2) ways to activate:

- Personal Sponsorship.
- Combining BV from Personal Purchases, Qualified Direct Referral purchases and directly referred Retail Customer purchases.

MAXIMISE

Move to action as you build and lead an organisation of people who share the same dreams and goals as you. By progressing through the QNET Star Ranks, you can maximise your earnings and enjoy a richer and fuller lifestyle as a member of the growing QNET universal community!

NOTES AND TERMINOLOGY

INDEPENDENT REPRESENTATIVE (IR)

A person who has enrolled to build a business organisation by selling products and referring others.

ENROL

To register as an IR into the QNET business with a one-year IRship Package.

QUALIFIED IR

An IR who has at least one (1) Tracking Centre (TC) with the minimum qualifying 500 BV.

ACTIVATED IR

A Qualified IR who has placed at least one (1) Qualified Direct Referral on each side of any of his/her Tracking Centres (TCs).

ACTIVE IR

Any IR who generates a minimum of 60 BV per quarter by making a retail sale/personal purchase from the QNET Repeat eStore.

REFERRER

An IR who refers Retail Customers or other IRs by helping them to become IRs of QNET.

RETAIL CUSTOMER

Someone who purchases products from QNET but does not enrol to be an IR.

BUSINESS VOLUME (BV)

The point value of a product used to qualify Tracking Centres (TCs) and calculate Step Commissions.

GROUP REPEAT BUSINESS VOLUME (GRBV)

Business Volume (BV) earned from the repeat sales within your network.

REPEAT SALES POINTS (RSP)

Points earned from repeat sales on a quarterly basis, which are convertible into cash or Business Volume (BV).

EVOUCHER POINTS (EP)

Points earned at every Step 6 of any given Commission Cycle, redeemable for products in the QNET Redemption eStore.

BONUS SUMMARY

BONUS	WHAT YOU RECEIVE	WHAT IS REQUIRED
Q1 RETAIL PROFIT	<ul style="list-style-type: none"> Sell QNET products to your friends and neighbours at Retail Price and keep the difference 	<ul style="list-style-type: none"> Become a QNET Independent Representative (IR)
Q2 REPEAT SALES POINTS	<ul style="list-style-type: none"> From every sale of a product from the QNET Repeat eStore to a Retail Customer or Direct Referral, the Direct Referrer up to three (3) levels will earn the designated Repeat Sales Points (RSP), which can be converted into either cash or Business Volume (BV) 	<ul style="list-style-type: none"> Have Retail Customers and Direct Referrals who purchase products from the QNET Repeat eStore Manage your Repeat Sales Points (RSP) through your Virtual Office
Q3 EARLY PAYOUT	<ul style="list-style-type: none"> Receive up to USD 200 according to the Commission Schedule 	<ul style="list-style-type: none"> Become a QNET IR Qualify and Activate your Tracking Centres (TCs) Applies to only Cycle 1, Step 1
Q4 FIRST PURCHASE PROFIT	<ul style="list-style-type: none"> Receive the profit on the first order at Retail Price by a new personally referred IR 	<ul style="list-style-type: none"> Personally refer a new IR who makes their initial purchase at Retail Price
Q5 STEP COMMISSION	<ul style="list-style-type: none"> Receive weekly commissions based on the volume generated on your lower-volume leg on the allowable commission amounts per Tracking Centre (TC) determined by your active rank 	<ul style="list-style-type: none"> Qualify and Activate all of your Tracking Centres (TCs)
Q6 RANK ADVANCEMENT BONUS	<ul style="list-style-type: none"> Maximise your commissions up to USD 60,300 per week through growth in volume and Direct Referrals Develop leadership skills 	<ul style="list-style-type: none"> As you advance in rank, the amount paid per step increases, the number of weekly steps allowed increases, and the maximised weekly payout can be achieved
Q7 YEAR-ROUND REWARDS	<ul style="list-style-type: none"> Earn rewards, points and incentives tied to regular and on-going product promotions and cash incentives 	<ul style="list-style-type: none"> Learn and achieve the requirements for promotions/incentives
Q8 TRAVEL INCENTIVES	<ul style="list-style-type: none"> Earn travel incentives and recognition associated with Rank Advancements 	<ul style="list-style-type: none"> Build and grow your network to result in Rank Advancements and leadership development

REWARDS AND RECOGNITION

STAR RANKS

TITLE	ENTITLEMENTS
BRONZE STAR	<ul style="list-style-type: none"> Rank Recognition eCertificate in VO Bronze Star eBadge.
SILVER STAR	<ul style="list-style-type: none"> Rank Recognition eCertificate in VO Silver Star eBadge.
GOLD STAR	<ul style="list-style-type: none"> Rank Recognition eCertificate in VO Gold Star eBadge. Gold Star Pin Regional Stage Recognition
PLATINUM STAR	<ul style="list-style-type: none"> Platinum Star Pin Rank Recognition eCertificate in VO Congratulatory email Personal phone call from QNET Managing Director New Platinum Star Fly-In Travel: A VIP Tour to corporate headquarters with free airfare and hotel accommodations for top-level leadership training* VCON Stage Recognition
DIAMOND STAR	<ul style="list-style-type: none"> Diamond Star Pin Rank Recognition eCertificate in VO Congratulatory email Personal phone call from QNET Executive Chairperson and QNET Managing Director Diamond Star all-expenses paid VIP Destination Award Travel for two* VCON Stage Recognition

* Platinum & Diamond Star Fly-in Travel only applicable to those who have maintained the applicable rank for 4 consecutive quarters.

ANNUAL REWARD TRIPS

PLATINUM STAR FLY-IN

As a new QNET Platinum Star IR, you qualify for the VIP Tour of the corporate headquarters, including free airfare and hotel accommodations for top-level leadership training.

DIAMOND STAR AWARD TRAVEL

Qualifying QNET Diamond Star IRs will enjoy an all-expense-paid trip for two to an exciting destination announced annually.

RANK QUALIFICATIONS

STAR RANKS

TITLE	QUALIFICATIONS	WEEKLY MAXIMISED CASH EARNINGS FOR 3 TRACKING CENTRES*
BRONZE STAR	<ul style="list-style-type: none"> Tracking Centres must be Qualified and accounts must be Activated** 	Up to USD 20,400/week (USD 6,800/TC/week)
SILVER STAR	<ul style="list-style-type: none"> 3 Qualified Direct Referrals*** 	Up to USD 28,350/week (USD 9,450/TC/week)
GOLD STAR	<ul style="list-style-type: none"> Earn 2 steps**** Retail sales/personal purchases of 60 BV/ quarter from the Repeat E-store Achieve 200 Repeat Sales Points (RSP)/quarter Achieve 500 BV from Direct Referral(s)/quarter Achieve 1,000 BV in Group Repeat Business Volume/quarter 	Up to USD 37,500/week (USD 12,500/TC/week)
PLATINUM STAR	<ul style="list-style-type: none"> Retail sales/personal purchases of 60 BV/quarter from the Repeat E-store Achieve 600 Repeat Sales Points (RSP)/quarter Achieve 1,000 BV from Direct Referral(s)/quarter Achieve 15,000 BV in Group Repeat Business Volume/quarter with no more than 7500 GRBV coming from each direct line of Referralship. 30 Indirect Referrals with new Rank Advancement/quarter from Silver Star rank upwards/ quarter Achieve 120,000 BV per week on lower volume leg for 8 weeks within a Quarter Achieve Platinum Star requirements for 2 consecutive Quarters 	Up to USD 48,675/week (USD 16,225/TC/week)
DIAMOND STAR	<ul style="list-style-type: none"> Retail sales/personal purchases of 60 BV/quarter Achieve 1,200 Repeat Sales Points (RSP)/quarter Achieve 1,500 BV from Direct Referral(s) /quarter Achieve 50,000 BV in Group Repeat Business Volume/quarter with no more than 12,500 GRBV coming from each direct line of Referralship. 90 Indirect Referrals with new Rank Advancement/quarter from Silver Star rank upwards / quarter Achieve 180,000 BVs per week on lower volume leg for 8 weeks within a Quarter Achieve Diamond Star requirements for 4 consecutive Quarters 	Up to USD 60,300/week (USD 20,100/TC/week)

* Based on 3 Tracking Centres maximising.

** IR Tracking Centres must be Qualified and accounts activated to advance to any rank beyond Bronze Star.

*** One-time requirement, already earned in the Silver Star Rank.

**** One-time requirement, already earned in the Gold Star Rank.

GETTING MY BUSINESS STARTED

“Your discipline should match your desire to succeed.”

– DATO' SRI VIJAY ESWARAN

COUNTDOWN TO SUCCESS

ACT 48

ACTIVATE WITHIN 48 HOURS.

Need some tips on HOW? Keep reading!

ACT 48: Available through VTube at www.the-v.net/vtube.



RULE 3

THE INVISIBLE UPLINE



RULE 1

BUILD YOUR FIRST PROSPECTS LIST WITH 150 NAMES.

Did you know that experts estimate that the number of people in our cohesive social groups is 150 on average? The most natural starting point for building your business network is with your existing social relationships. You can categorise your prospects based on your relationship with them, and their possible interest in the business. This helps you work out whom to approach, and the best way to invite them to a business presentation.

CATEGORY

- HOT Your immediate family and relatives
 WARM Your close friends
 COLD Your acquaintances and strangers, i.e. your doctor, hairdresser, people you meet on the street, etc.

CATEGORY

- A People who would be interested, positive and enthusiastic to do the business
 B People who would like to be in the business but do not have time for it
 C People who would not be interested in the business at this time

For example: The person who works at your grocery store, who you think would be interested in the business, would be categorised as Cold-A.



RULE 2

INCREASE YOUR LIST BY 10% EVERY MONTH.

Your most important assets are your prospects, and your Prospect List is the key to unlocking their potential. Building your list of contacts, leads and prospects is the groundwork in not only starting, but in continually expanding your network.

Prospects can be found anywhere.

Architects	Colleagues	Hairdressers	Plumbers
Babysitters	Cousins	Insurance Agents	Reporters
Bakers	Doctors	Lawyers	Teachers
Bridesmaids	Engineers	Nurses	Uncles
Caterers	Friends of Family	Music Teachers	Veterinarians
Chefs			



RULE 3

SHOW 15 BUSINESS PRESENTATIONS EVERY MONTH.

When giving presentations to your prospects, focus on three main areas:

1. Edification of QNET as an international brand and of your Upline as a mentor. Build credibility and trust in the support given.
2. The benefits and rewards of QNET's proven business opportunity, which allows many different ways to earn income.
3. The quality and variety in the choice of exclusive QNET products, which complement the business opportunity and are the backbone of a successful business.

TIPS

- Use the Business Presentation every time you present; it is available in your Virtual Office.
- Do what you would like your new IRs to do.
- Always give the same presentation the same way every time.
- Share your ideas and successes with your peers.
- Constantly work on improving your Business Presentation.



- 1 Your Virtual Office and eStore.
- 2 ACT 48 & Rule 3.
- 3 Business Planner, Product Portfolio & Fast Start Business Tool.
- 4 QNET Blog.

ACTION PLAN

MY FIRST 48 HOURS

1. ACT 48! Activate within 48 hours of joining QNET! And remember to MOTIVATE by:
 - Visualising and writing down your short-, medium- and long-term goals.
 - Establish your WHY. WHY are you doing this? What is your motivation?
 - Empty Your Cup: Be ready to LEARN from others and GROW as a person.
2. Remember RULE 1! Build your Prospect List with 150 names.
3. Categorise your Prospect List based on your relationship with them and their possible interest in the business.
4. Explore your Virtual Office and eStore via www.qnet.net.
 - Access your commissions in your Q Account.
 - Manage your RSP and BV.
 - Sign-up new IRs.
 - Purchase products.
 - Track your full Genealogy.
 - Access your Training Centre.
 - View product price lists.
 - Access all your business tools, product info, training material, marketing collaterals, and more!
 - Receive important news, information and promotions from QNET.
 - Contact QNET Global Support Centre (GSC).
 - Product promos and cash incentives.
5. Bookmark the QNET Blog (www.qnet.net/blog) in your computer browser and be sure to check back regularly; there are new posts, photos, videos and more throughout the day!

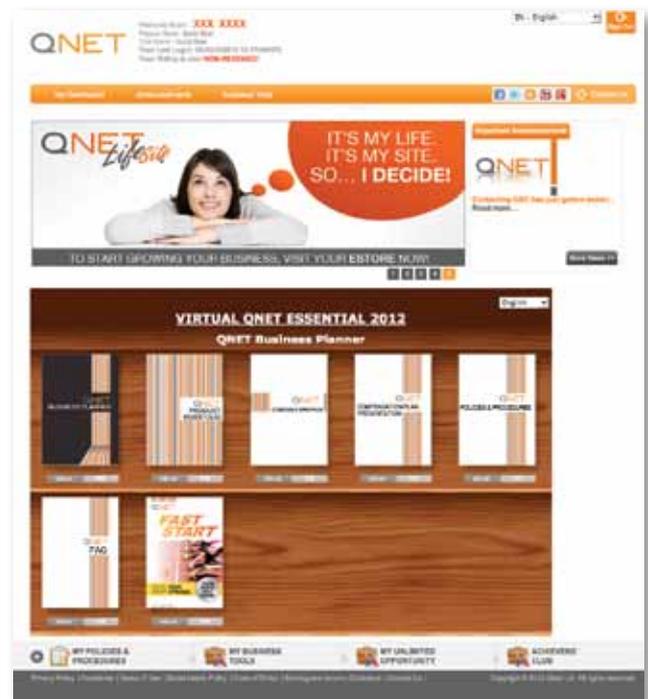
MY FIRST WEEK

1. Sign-up for your customisable QNET Life Site, the ultimate online sales and marketing tool for professional IRs, complete with your tailored eStore! Choose how YOU want to promote your business and which products to sell! Start an email marketing campaign for your prospects and manage your leads. Register and create your own QNET Life Site from your Virtual Office (VO).
2. Get professional and create your own QNET IR Business Card in your Virtual Office (VO) by using the template.
3. Download your FREE Fast Start booklet from your Virtual Office – a kick-start guide to the QNET business!
4. Attend a Business Opportunity Meeting with your Upline/Referrer and attend an IR Orientation Training with QNET. For events and dates, check with your Upline. The built-in calendar in your QNET Life Site will also inform you of events in your area!
5. Get to know your local support team by visiting your local QNET Global Support Centre (GSC) or Agent Office. Check out www.qnet.net for a full list of locations and contact details.



MY FIRST MONTH

1. Remember RULE 3! Show 15 business presentations every month. Conduct your first 15 business presentations, and continue to fine-tune your presentation skills.
2. Work with your Upline/Referrer in understanding the unlimited benefits of QNET's QInfinite Compensation Plan. There are plenty of business and training tools in your Virtual Office (VO) to help you as well.
3. Practice your invitation skills.
4. Choose your products and get to know their great benefits, with training material in your Virtual Office (VO), and detailed product information in your eStore and on the QNET website at www.qnet.net.
5. Familiarise yourself with the QNET website at www.qnet.net; in your language. It's a great prospecting tool!





DAILY & MONTHLY PLAN

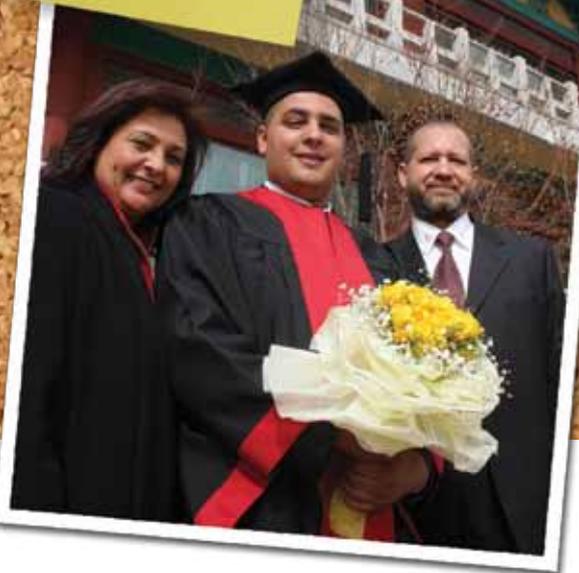
1. Remember RULE 2! Increase your Prospect List by 10% every month.
2. Remember RULE 3! Show 15 business presentations every month.
3. Get the most out of QNET's QInfinite Compensation Plan by Maximising your Tracking Centres (TCs); meet the quarterly maintenance requirements to ensure you grow with the Rank Advancement Bonus. Aim for Diamond Star Rank!
4. Grow your network by at least 2-10 Direct Referrals every 90 Days. Your Downlines are your responsibility to train and support within the QNET business. They are your organisation.
5. Remember the importance of the Follow-Up.
6. Meet with your Upline/Referrer and attend a training, presentation, or event every month.
7. Visit your Virtual Office (VO) every day and keep up with exciting news, incentive promos, great deals, important information about your business and new products! Your VO is also the place to manage your RSP and BV, check your commissions and monitor your Genealogy!
8. Re-evaluate and update your goals. Remember your WHY.

**WHAT IS
MY VISION
IN LIFE?**



What do
I want to achieve
in life?

What are
My material,
Tangible Dreams?



What are my personal,
Intangible aspirations?

MY MOTIVATION... MY WHY!

You must have a VISION to motivate you to set GOALS, which will allow you to achieve your DREAMS. In this business, you have to have a dream and a reason to motivate you. You have to have a WHY! WHY do you want to succeed? What matters to you?

Get creative in documenting your WHY. Fill your wall with words that inspire you, pictures that represent your dreams, photos of your loved ones, and anything else that drives you on your path to success. And remind yourself every day WHY you are doing what you do.

MY SKILLS

TURNING PEOPLE YOU MEET... INTO PROSPECTS...
INTO IRS... INTO REPEAT SALES

1. THE APPROACH
2. THE INVITE
3. THE PRESENTATION

1. THE APPROACH

As we go about our day-to-day lives, we are given hundreds of opportunities to start prospecting. In our conversations with friends, colleagues, family, associates and even strangers, we may find ourselves presented with opportunities to approach them about the QNET business. As you build and expand your Prospect List, you will naturally wonder how to best approach your friends, family and colleagues.

Below are some comfortable phrases and scripts to help you put your approaching skills into action.

- Have you ever thought about opening your own business?
- Have you ever thought about increasing your income or developing a second income?
- Is your job giving you enough satisfaction? Are you looking for more?
- Do you think you are making the income that you really deserve?
- Would you like to know a way where you would eventually have more free time to spend with your family?
- If I could show you a simple way to change your current lifestyle and income, how soon would you want to see it?
- Would you like to be involved in a business with an international company?
- Would you like to know about a flexible business that can be run out of your own home and has great income potential?
- Can you think of a business that can be done in more than 100 countries, with no need for inventory, factory or back office, and where your basic overheads, stock and guidance are provided for you?
- Let me ask you a question. What would it mean to you and your family if there was an honest way, without changing much of what you are doing, to earn an extra few hundred dollars or even a few thousand dollars over the next two to three years? How would that impact your life?

- I want to share something with you. I have shared it with several others I really care about. I think you would agree that most people want to do better for their family, wouldn't you agree? I am no exception.
- Let me ask you a question. How do you feel about the idea of having life options that you currently do not have? Like the life option of time to do what you want to do – not what you have to do – and the life option of a steady second revenue that no one can take away from you?
- Do you have a moment? I have ventured into something that has made a dramatic difference in my life. I don't know whether it is for you or not, but I would like to simply share it with you.

WHAT A SITUATION!

Often, your encounters will be impromptu and may be with strangers... This can be daunting. It helps to rehearse some scenarios to build confidence to approach people.

Below are some more scenarios to help you put your skills into action and to help you get to the next step of introducing the business opportunity. After getting your prospect's business card or contact details, give them a few days and then call to follow up with the Invite.

EXAMPLE SITUATION 1

This script works well with people you know vaguely, but are not close associates.

You: "Have you ever thought about going into business for yourself? You would be terrific at the business I am in. I'd love to give you a call or give you some materials so you can look at them at home."

(Accept their business card and/or hand them one of yours. Thank them and confirm address and phone number. Arrange the time you will call.)



EXAMPLE SITUATION 2

The objective of this approach is to exchange business cards. No selling!

You: “Hi, how are you?”

(Talk socially then ask what they do. Listen attentively. A few sentences afterwards they’ll ask you what you do.)

You: “I’m a recruiter who interviews entrepreneurs who have the ability to develop and train marketing teams. It’s a great profession and it pays very well, but it’s difficult to find motivated people who want to work.”

(Then go back to asking them about themselves.)

You: “How long have you been at your job?”

(Do not continue to discuss what you do. If they ask for more information, tell them now is not the right time. Exchange business cards and tell them you’ll call them.)

EXAMPLE SITUATION 3

This script works the best on a bus, an airplane, or somewhere that you both have to be for a certain amount of time.

Pay close attention to what your prospect is doing while you are speaking. If they seem bothered, let them go. It’s not worth the unpleasant feeling.

You: “Hi, I know this is a little different but you strike me as someone who has good people and PR skills. Do you? Traditionally, we go through newspapers, executive search firms and referrals to look for business partners or associates. But we’ve found that we’re most effective at finding top talent by going straight to people who connect well with others. I’d like to send you some information that gives an overview of how you can more effectively utilise your people skills. Do you have a card so that I can send this to you?”

(Accept their business card and/or hand them one of yours. Thank them and confirm address.)

You: “I’ll send this to you right away. Perhaps we should plan to speak in a couple of days? Maybe on Thursday?”

(Get confirmation. Then point to the phone number on the card and ask:)

You: “Is this the best number to reach you on Thursday? What hours are you there?”

(Try to nail down the exact time.)

(Thank them again and leave on good terms, or continue speaking about general conversational topics.)



2. THE INVITE

The telephone is the most common way to invite prospects. It requires a limited amount of time and can be incorporated into your daily schedule. Use it only to set appointments for your personal presentations. Maximise it! Be sure to always be courteous in your phone manner and only call at reasonable times.

TELEPHONE TIPS

1. KNOW YOUR INTENT

Determine your objective before making the call. You need to know the reason of your call – whether it be an invitation to a big business opportunity meeting, a small home presentation, a two-on-one appointment, or just to reconnect and re-establish a relationship.

2. BE PREPARED

Before making the actual call, be positive, take a deep breath and then dial. Watch your posture. If you are 'laid-back' and casual while making the call, it will come through during the conversation.

3. BE PASSIONATE

It is not too important what you say to your prospect but more of the way you feel when you say it. While it is important to have the depth of knowledge to back it up, the height of your enthusiasm is very important in your invitation.

4. ASK FOR THEIR OPINION

You can say outright that you want to get their opinion on something you have come across. This will immediately convey the message you want to give to them and will engage them in your invitation.

5. RESPECT YOUR PROSPECT'S TIME

Always ask your prospects if they have a few minutes before proceeding with the invitation. You may catch them in the middle of doing something that prevents them from being able to give you 100% of their attention. Be cautious not to come across as rude.



6. DON'T ASSUME INTEREST

A common mistake in approaching is to say: "I know you are going to be excited about this." When prospects hear this, they often become close-minded. They feel you are trying to sell them something for your own gain. Carefully guide them towards them expressing their own interest.

7. CONFIRM YOUR APPOINTMENTS

Call to confirm either on the day of your appointment or the day before. Be sure to express your enthusiasm about QNET and about being able to share the opportunity with them. Get them excited about attending the presentation and about the portfolio of QNET products.

8. TIME YOUR CALLS

Keep your calls short and simple. The key is to simply capture their interest so they look forward to learning more. The most effective calls are under ten minutes.

9. FACTS ONLY TELL BUT STORIES DO SELL

Your prospects will be very interested in what you can offer them and what it has done for others. Share the success stories you have heard or read. Do not ever exaggerate or be dishonest when sharing these stories of success. Use facts to support your stories.

10. ASK QUESTIONS AND LISTEN ATTENTIVELY

The key here is to discover the needs of your prospects and offer them solutions to these needs. This will come naturally as you do more invitations. Each prospect will be different and will be motivated in different ways. Asking questions and listening will help you develop the right approach to turn them from a prospect to a direct referral.

11. EDIFY YOUR UPLINE

When you say anything about your Uplines, refer to them as your 'Business Associates' and edify them so your prospect will welcome the opportunity to meet them or speak with them on the phone. This also lends credibility to your presentation. Be sure to edify, not glorify, your Uplines. Speak highly but professionally about them.

Remember you might not be successful every time, but the more you talk to people, the easier it becomes and the more successful you will become.



3. THE PRESENTATION

When giving presentations to your prospects, focus on two main areas:

1. The proven, solid business opportunity that allows many different ways to earn income and is backed by a reputable and international direct selling company.
2. The high quality of QNET products and the wide variety of choice that complements the business opportunity and individual markets. Be a product of your product by wearing and/or casually using QNET products during your presentation.

PRESENTATION TIPS

- Arrive 15-20 minutes EARLY to greet your guests.
- BUSINESS ATTIRE should be worn for all business presentations.
- NEVER LEAVE THE ROOM during the presentation or your guests might follow you out. It also disrupts the meeting and distracts both the guests and speaker.
- When seats are limited, HAVE THE GUESTS SIT IN FRONT and the existing Independent Representatives should sit at the back or stand.
- Keep presentations to a MAXIMUM OF ONE HOUR (your target should be 45 minutes).
- During the presentation, be attentive. Behave as if it is the first time you are watching the presentation. Do not flip through pages or look bored. Do not engage in side conversations. LISTEN TO EVERYTHING, AS THERE IS ALWAYS MORE ROOM FOR LEARNING.
- Be supportive and friendly to the other guests but DO NOT TALK ABOUT THE BUSINESS OR TRY TO PROSPECT THEM.
- Guests arriving late may stand at the back. IF YOU ARE ALREADY SEATED, DO NOT GO TO THE BACK TO GREET THEM, as this is very disruptive to the speaker and other guests.
- IT IS INAPPROPRIATE TO SAVE SEATS, as there are times when expected guests do not show up and it is quite difficult for a speaker to address a room that is half empty, particularly in the front rows.
- PUT ALL PHONES AND PAGERS ON 'SILENT' MODE OR TURN THEM OFF. Refrain from sending and/or reading messages. This is very disruptive to other guests and especially to the speaker. It also shows that you are not interested in your own business presentation.
- BE AS ATTENTIVE as you want your prospects to be.
- AVOID USING 'BUZZ WORDS' such as prospects, Representatives, sign-up, Upline and Downline in front of the guests. Business presentations are not the arena to discuss concerns and challenges.

REMEMBER THE RULE OF R

RETAIL

This means that YOU earn a commission by promoting QNET products to people you know and meet, or to your retail customer base that you have developed.

REFER

YOU also earn commission when you refer someone who becomes a QNET IR. This person may have been a Retail Customer or a Prospect (potential distributor). Once they join QNET, they are your Direct Referral, or Direct Downline. This is a mutually beneficial partnership – you are to become responsible for their success, which in turn propels your own business success.

RETAIN

When your Direct Referral purchases products themselves, retails products to others, successfully introduces new IRs to QNET, and leads their Downlines to successfully conduct business. YOU earn commissions as the rewards for your vision and hard work. To succeed in this business, you need to retain customers, develop IRs, and build professional longevity into your network.

REPEAT

Recurring Income is your key to your future. And how can you make this happen? Through repeat sales. Consumable products lead to repeat sales with huge retail potential for you as an IR!

REWARD

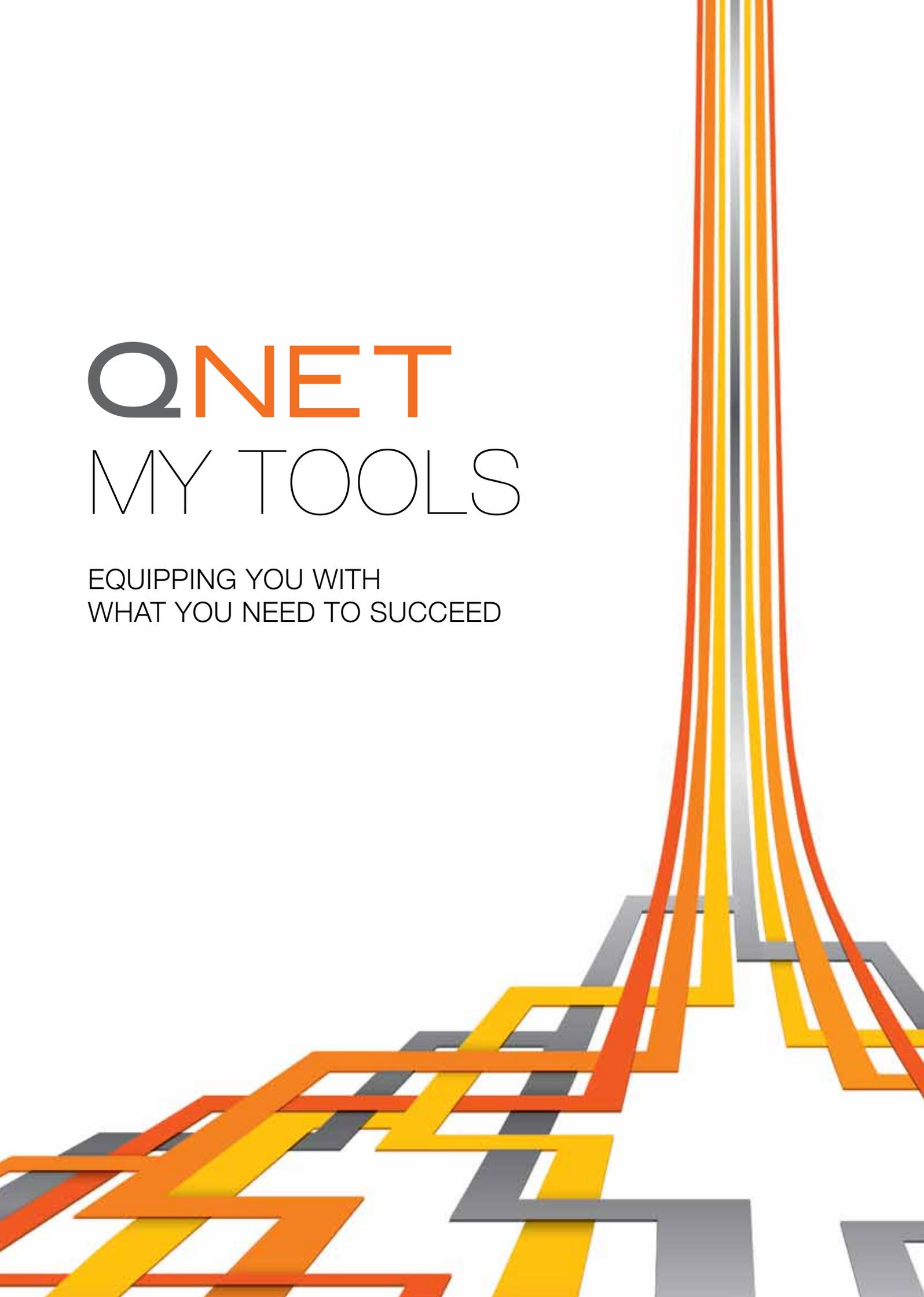
QNET rewards and recognises your performance. With 8 ways to earn, the QNET compensation plan is rewarding, unlimited in its potential, and a viable and satisfying way to work, live and play.



QNET

MY TOOLS

EQUIPPING YOU WITH
WHAT YOU NEED TO SUCCEED



PRODUCT PORTFOLIO

WHERE CAN I FIND IT?

ONLINE

QNET Website: www.qnet.net
 Virtual Office
 Apple App Store or Google Play: QNET Tools

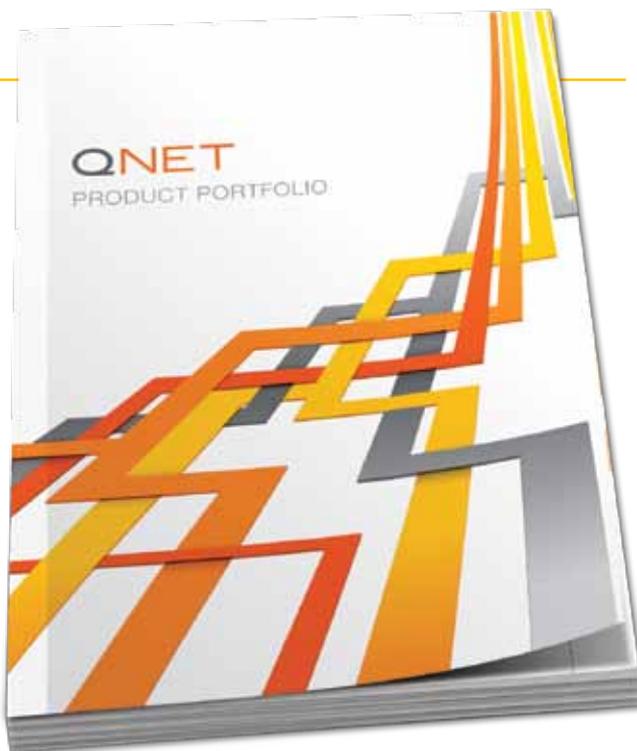
HIGH-QUALITY PRINTED BROCHURES

For sale in the Business Tools section of the QNET eStore
 For sale at major QNET events

IS IT IN MY LANGUAGE?

Arabic, Azeri*, English, French, German*
 (Bahasa) Indonesia, and Russian

**Digital version only.*



FAST START

WHERE CAN I FIND IT?

ONLINE

QNET Website: www.qnet.net
 Virtual Office
 Apple App Store or Google Play: QNET Tools

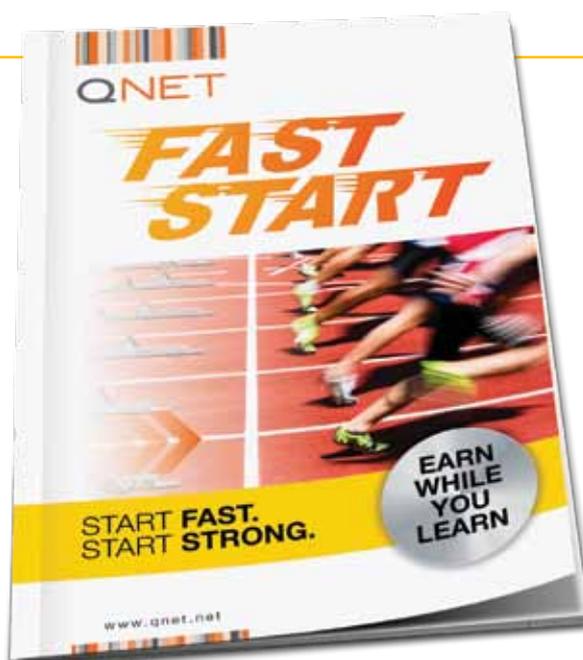
HIGH-QUALITY PRINTED BROCHURES

For sale in the Business Tools section of the QNET eStore
 For sale at major QNET events

IS IT IN MY LANGUAGE?

Arabic, English, French, German*, and Russian

**Digital version only.*



PRESENTING THE PRODUCT

PRODUCT TRAINING PRESENTATIONS

- Learn about QNET products, benefits, certifications, applications, and more!
- Learn how to present QNET products

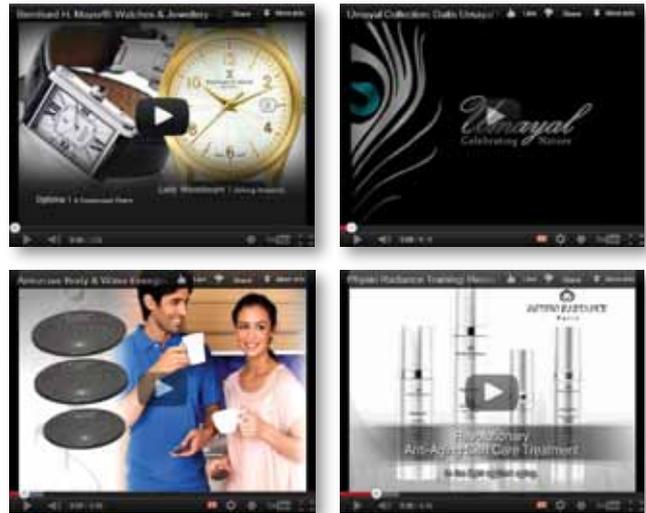
WHERE CAN I FIND IT?

ONLINE

Virtual Office
eStore Product Pages
QNET Website: www.qnet.net

IS IT IN MY LANGUAGE?

Arabic, Azeri, (Traditional) Chinese, English, French, (Bahasa) Indonesia, Persian, Portuguese, Russian, and Spanish



PRODUCT MARKETING

INDIVIDUAL BRAND WEBSITES

IS IT IN MY LANGUAGE?

Arabic, Azeri, (Traditional) Chinese, English, French, (Bahasa) Indonesia, Persian, Portuguese, Russian, and Spanish



LIVE WEBINARS

FREE ONLINE TRAINING

- Learn about QNET business and products with experts live!
- Ask questions and share your feedback

HOW CAN I JOIN?

1. Check webinar schedule on www.qnet.net/blog or your Virtual Office.
2. Send your name, your IR ID and the date and time of the webinar you prefer to webinar@qnet.net.
3. You will receive an email with a direct link to the webinar.
4. Click on the link and you will be taken to a web page.
5. Enter your name and email address. Then click 'Join Now'.
6. After logging in, dial the number on your screen to join the webinar.

ONLINE

www.qnet.net

- Company background & history
- Full product information, evaluations, certifications
- Multimedia and business tools
- Newsroom and media
- Access to Virtual Office
- Access to eStore
- Access to Retail Shopping
- Access to Enrolment Process

IS IT IN MY LANGUAGE?

Arabic, Azeri, (Traditional) Chinese, English, French, (Bahasa) Indonesia, Persian, Portuguese, Russian, and Spanish

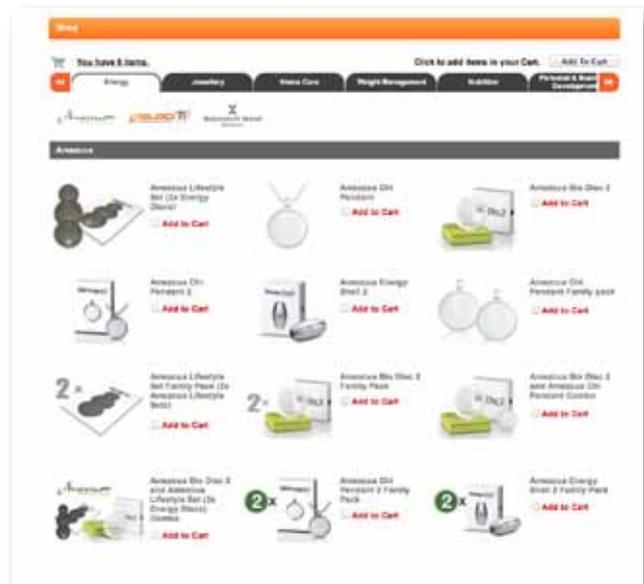


eSTORE SHOPPING

- Go to www.qnet.net and click IR Login to access eStore Product Pages with all-you-need-to-know about QNET products
- Product certifications, evaluations, testimonials
- Product marketing material & training tools
- eStore
- REDEMPTION eStore
- RETAIL eStore (for your Retail Customers! Go to www.qnet.net and click 'Shop' to access)

IS IT IN MY LANGUAGE?

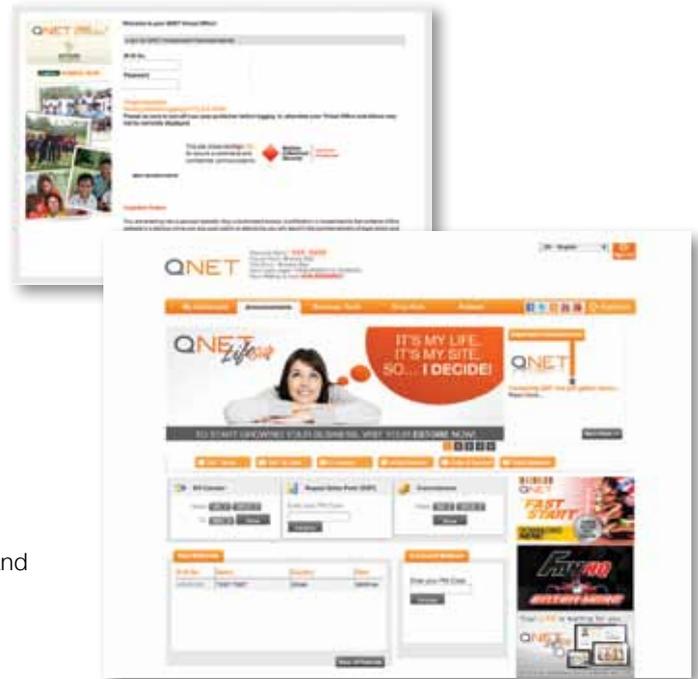
Arabic, English, French, German, (Bahasa) Indonesia, and Russian



VIRTUAL OFFICE

YOUR PERSONAL ONLINE BUSINESS CENTRE

- Go to www.qnet.net and click IR Login to access
- Access your commissions in your Q Account
- Sign-up new IRs
- Manage your RSP and BV
- Track your full Genealogy
- View product price lists
- Donate to RYTHM Foundation
- Access all your business tools, product info, training material, marketing collaterals, and more!
- Receive important news, information, promotions from QNET
- Contact the QNET Global Support Centre (GSC)
- FAQs
- Product promos and cash incentives!
- Access your QNET Life Site



IS IT IN MY LANGUAGE?

Arabic*, English, French*, German*, (Bahasa) Indonesia*, and Russian*

*Selected features.

MOBILE

MOBILE SITE, MOBILE APPS

- Go to <http://m.qnet.net> to access
- Access your commissions in your Q Account
- Sign-up new IRs
- View product price lists
- View and share multimedia videos, brochures, and more!
- Receive important news, information, promotions from QNET

IS IT IN MY LANGUAGE?

English



QNET LIFE SITE

IT'S YOUR LIE. IT'S YOUR SITE... YOU DECIDE!

- Market your business online with this advanced WEB 2.0 personal IR website
- Sign-up new IRs
- Sell products in your tailored eStore
- Capitalise on retail sales channels
- Create your own profile and share your social media channels!
- Create and monitor email marketing campaigns
- Manage and communicate with your prospects and team
- Generate leads
- Customise your product offering – display only the brands you want
- Choose how to position your company to suit your market
- Keep updated with task lists and event calendars
- Register for your unique domain name and create your own QNET Life Site from within your Virtual Office (VO)



IS IT IN MY LANGUAGE?

Arabic, English, French, Turkish, and Russian

DIGITAL PUBLISHING

YOUR INTERACTIVE PUBLICATION

- Your print publication in a digital edition
- Cutting edge tools and new technology
- Enjoy animation effect, audio clips and videos
- Perfect presentation tools for your customers
- Easy to access
- Eco-friendly

WHERE CAN I FIND IT?

Apple App Store or Google Play: QNET Tools



aspIRe

QNET MAGAZINE

- Interesting, comprehensive and informative magazine
- A great prospecting tool to help you promote your business
- Learn about the benefits of QNET products
- Enjoy insights into the business
- Stay informed about QNET news and activities
- Enhance your lifestyle through wellness and travel features
- Better your business skills through professional advice columns
- Find out about new product developments and launches
- Get to know the faces of QNET through persona profiles
- Hear about other IRs and their activities around the world

WHERE CAN I FIND IT?

eMAGAZINE

aspIRe eBookshelf: www.qnet.net/aspIRe
Virtual Office
Apple App Store or Google Play: QNET Tools

HIGH-QUALITY PHYSICAL MAGAZINE

Events
Your local Global Support Centre and Agencies

IS IT IN MY LANGUAGE?

English, and Arabic*

*Selected issues.



VOYAGER

THE V MAGAZINE

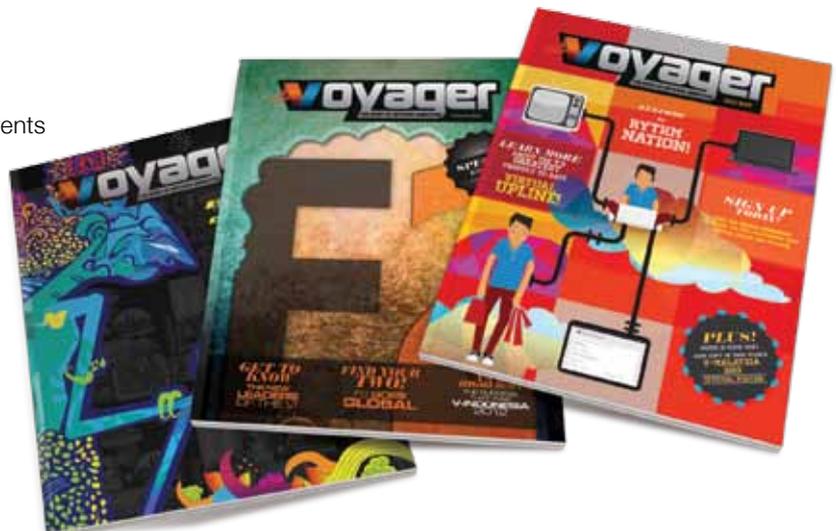
- Get motivation from V Ambassadors
- Learn about successful stories
- Stay informed about news, activities, and events
- Comprehensive and informative resource
- Tips to master your networking skills

HOW DO I GET IT?

Events
Voyager eBookshelf: www.the-v.net/voyager/en
Apple App Store: Voyager Mag

IS IT IN MY LANGUAGE?

English



BLOG

www.qnet.net/blog

- QNET Blog is where the many threads of QNET come together in one stream of stories, updates and multimedia content tailored especially for Independent Representatives.
- Find essential content to share with your network.
- Discover relevant stories, infographics, product highlights, videos, photos, testimonials, how-tos and news.
- Why not share your knowledge too? Contact us with your sales and product tips, techniques or ideas.

IS IT IN MY LANGUAGE?

English



YOUR UPLINE ONLINE

www.the-v.net

- Provide customised professional development and support
- Channel to meet your Uplines and learn their success
- Latest photos and videos from QNET major events
- Find out what the V Ambassadors are up to around the world

IS IT IN MY LANGUAGE?

Arabic, English, French, (Bahasa) Indonesia, Persian, Portuguese, Russian, Turkish, and Vietnamese



V TUBE NETWORKING MOVIES

www.the-v.net/vtube

- House hundreds of videos of events and trainings
- One-stop online media resource from The V
- Informative, motivational and inspirational videos



IR BUSINESS CARD

DOWNLOAD. NAME. PRINT.

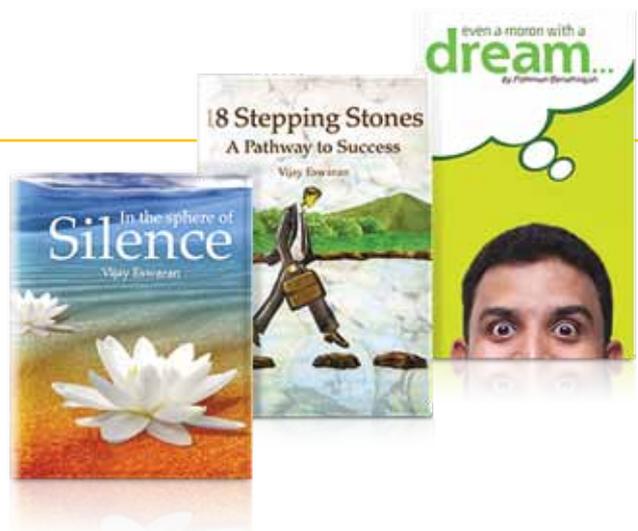
- Get creative and professional with your own official QNET IR Business Card
- Use the template to enter your information and print yourself!



RYTHM HOUSE

www.rythm-house.org

- QI Group's publishing house
- Specialising in books that focus on self-help and life-management skills
- Books for people to learn and grow through the deep insights and knowledge



OUR ONLINE EXPERIENCE

ONLINE SECURITY TOOLS

- Multi-layered online and data security
- 2FA security
- Employ individual protection and identity verification processes
- Audited quarterly by Cybertrust
- Up-to-date, fit-for-purpose and high-end solutions
- Providing an overall improved user experience



SOCIAL

DIGITAL NEWS, ONLINE SUPPORT, IR COMMUNITY



- Customer support
- News and information
- Photos, videos and marketing materials
- Chat with fellow IRs and with QNET
- Plus, localised Facebook for Indonesia (in Bahasa Indonesia) and Egypt (in Arabic)! More coming soon!



SPORT

FORMULA 1, FOOTBALL, RUGBY, HOCKEY & MORE

- www.qnet.net/sports
- www.qnet.net/FanHQ
- www.qnet.net/VFan
- www.facebook.com/QNetVFan
- www.twitter.com/QNetVFan
- www.qnet.net/goalofthemonth



DIRECT TO YOU EMAILS, SMS & LANGUAGE

- Get all the latest and important business and product updates straight to your email inbox and mobile phone
- Get news alerts and updates, even when you're on the move
- Keep yourself a step ahead of others with exclusive information before anyone else
- Choose your preferred language

HOW DO I GET IT?

Be sure to keep your Profile up-to-date in your Virtual Office!





V-CONVENTION AND OTHER EVENTS

- World-class training events attended by thousands of fellow IRs, V Ambassadors, Company Executives and guest speakers
- Customised global and professional development programmes
- Experienced speakers, business leaders, and global entrepreneurs
- Business and product training
- Variety of product exhibitions
- Regional events



24/7 GLOBAL SUPPORT CENTRE



*Asia Pacific
Customer
Service
Consortium*

24 hours a day, 7 days a week, in 25 languages: Arabic, Bambara, Bashkir, Bobo, Cantonese, Cheshen, English, French, Gurunci, Hausa, Hindi, (Bahasa) Indonesia, Kazakh, Kyrgyz, Malayalam, Mandarin, (Bahasa) Melayu, Persian, Punjabi, Russian, Somali, Tamil, Tatar, Turkish and Urdu, with more being added all the time.

International

+603 7949 8288 (All languages)

Toll-Free Numbers*

Hong Kong	:	800 933 691
India	:	000 800 600 1144
	:	000 800 100 7022
Indonesia	:	001 803 601 923
Malaysia	:	1 800 880 983
Philippines	:	1 800 1 601 0053
Saudi Arabia	:	800 860 1806
Singapore	:	800 601 1425
Sweden	:	020 795 050
Taiwan	:	00801 601 347
Thailand	:	1 800 060 102
Turkey*	:	+90 212 414 1780
UAE	:	800 0600 212
USA	:	1 866 578 6077

**All calls are free-of-charge when made from within the stated country, with the exception of Turkey, which is charged at local call rates (international call rates apply for calls made from outside Turkey).*

EMAIL SUPPORT

International
global.support@qnet.net

LOCAL PLANS

QNET India
support.centre@qnetindia.in

QNET Malaysia
my.support.centre@qnet.net

QNET Promosyon, Turkey
musteri.iliskileri@qnet.com.tr

QNET Philippines
gscphil@qnet.net

QNET Rwanda
global.support@qnet.net

QNET Singapore
sg.supportcentre@qnet.net

QNET Vietnam
vn_supportcentre@qnet.net

WORLDWIDE OFFICES

REGIONAL OFFICE

HONG KONG

Units G-L, 21/F, MG Tower
133 Hoi Bun Road, Kwun Tong
Kowloon East, Hong Kong
Tel: +852 2263 9000
Fax: +852 2827 1833

24/7 GLOBAL SUPPORT CENTRE (GSC)

Level 3A, QI Tower, Block C, PJ8
No. 23, Jalan Barat, Section 8
46050 Petaling Jaya
Selangor, Malaysia
Tel: +603 7949 8288

OFFICES

AZERBAIJAN

18/7 Metbuat Avenue, Block 539
Baku City, Azerbaijan
Tel: +994 12 439 50 82

GERMANY

Gustav –Stresemann Ring 1
D- 65189 Wiesbaden, Germany
Tel: +49 611 977 74 355

HONG KONG

Room 405, 4/F
Mirror Tower, 61 Mody Rd.
Tsim Sha Tsui, Hong Kong
Tel: +852 2263 9263
Fax: +852 2865 1028

INDONESIA – BALI

Ruko Sunset Indah II, Blok A4
Jl. Sunset Road
Kuta, Denpasar, Bali 80361
Indonesia
Tel: +62 361 767630
Fax: +62 361 758936

INDONESIA – JAKARTA

World Trade Centre 1, 12th Floor
Jl. Jend. Sudirman 29-31
Jakarta 12920, Indonesia
Tel: +62 21 5268660
Fax: +62 21 5268663
+62 21 5268664

INDONESIA – SURABAYA

BRI Tower, 5th Floor, Suite 500
Jl. Jenderal Basuki Rachmat 122
Surabaya 60271, Indonesia
Tel: +62 31 5480020
Fax: +62 31 5480019

TAJIKISTAN

Office No. 517
5th Floor, Poitah Service Centre
45 Mirzo Tursun-zade Street
Dushanbe, 734001, Tajikistan
Tel: +992 44 640 1111
Fax: +992 44 620 8888

THAILAND

55 Wave Place Tower, 13th Floor
13.08 Room, Wireless Road
Lumpini, Pathumwan
Bangkok 10330, Thailand
Tel: +66 2655 1526 to 28
Fax: +66 2655 1529

UAE – ABU DHABI

Ofc-504, 5/F, Silver Wave Tower,
Mina Road, Abu Dhabi
United Arab Emirates
Tel: +971 2 652 4888
Fax: +971 2 652 4890

UAE – DUBAI

Unit M01-M02
Nassima Tower Building
Trade Centre First
Sheikh Zayed Road, Dubai
United Arab Emirates
Tel: +971 4 378 9555

AFFILIATE COMPANIES

QNET MALAYSIA

QNet (M) Sdn Bhd
Level 2, QI Tower, Block C, PJ8
No. 23, Jalan Barat, Section 8
46050 Petaling Jaya
Selangor, Malaysia
Tel: +603 7967 9800
Fax: +603 7967 9801

QNET VIETNAM

Mezzanine Floor
Gemadep Tower
2Bis 4-6 Le Thanh Ton St
Ben Nghe Ward, District 1
Ho Chi Minh City, Vietnam
Tel: +84 866816206

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